



OIL & NATURAL GAS COMMISSION (B.O.P.) KARMACHARI SANGHATANA

AFFILIATED TO - PETROLIUM & GAS WORKERS' FEDERATION OF INDIA

Reg. No. (By - II - 8268)

Tel. : 2659 9775

Flat No.102, 1st Floor, Acme Harmony-I, Poonam Nagar, Off. JV Link Road, Andheri (E), Mumbai - 400 093.

REF. : ONGC/KS/095/2013

DATE : 5/08/2013

To,

The ED-HRO,
ONGC-WOU,
NSE Plaza, BKC,
Bandra (E),
Mumbai : 400 051.

o/c

Subject: Inordinate, Painfully slow Internet speed in offshore installation causing immense inconvenience for the past two years.

Respected Sir,

Internet Speed at offshore has been extremely and painfully slow for the past two years. After it was made mandatory that all Medical claims, Trip requests and TA bills would be prepared only in WEBICE, the problems have further aggravated. Due to this low speed, personnel have to spend prolonged time periods online to complete their personal claims. Instead of saving on time and effort resulting from automation and computerization of TA claims, the reverse has taken place due to which employees are mostly pre-occupied with personal claims arising from woefully inadequate internet-speed.

The internet speed has declined to pathetic levels at a time when every office in the world is doubling internet speeds every two years (due to broadband bandwidth infrastructure expansion and availability) for meeting all office and business requirements of organizations'.

The E&T section has already blocked videos and various other sites by deploying WebSense/ other softwares. Despite having restricted these sites from viewing, there has been no positive impact on internet speed which has only deteriorated with the passage of time and further implementation of various communication projects which have further squeezed the available internet bandwidth.

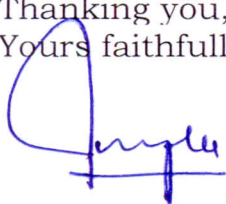
As a modern and responsible business organization with a commitment to automation in all business processes, it is the duty of ONGC to procure and provide adequate bandwidth and facilitate a work atmosphere that is conducive to employee satisfaction instead of compelling them to spend nerve wracking extended hours due to ineffective and crawling internet speeds.

The above prevailing circumstances is taxing both, individual employee as he is exposed to uncertainties leading to psychological trauma, frustration, adding to all this constrained work atmosphere, and on the other side the organization has to bear the avoidable increased logistic expenditure.

I firmly believe, your authority will not dispute with us that we have displayed more than proportionate patience in accommodating such circumstances for almost two years, it is not that the issue was not brought to the notice of appropriate authorities; unfortunately nothing is resulting in positive direction. We attribute this as very casual and unconcerned attitude, as it cannot take such long time to take corrective measures.

We would like to share being addressed this inordinate delay till the end of rainy season along with concerned authorities from In-focom department, beyond that we cannot assure you of sustainable patience and will have to react, because this continued stressed mental condition is also telling on our health. It is once again requested to expedite the matter so that an amicable solution materializes.

Thanking you,
Yours faithfully,


(Pradeep Mayekar)
General Secretary

e/c

Copy to :

1. ED, MH- Asset, ONGC, V. Bhavan, Bandra (E), Mumbai : 400 051. → 21/8/13
2. ED, Neelam & Heera, ONGC, V. Bhavan, Bandra (E), Mumbai : 51. → 21/8/13
3. ED, B&S, ONGC, V. Bhavan, Bandra (E), Mumbai : 400 051. → 21/8/13
4. ED-HDS, ONGC-WOU, 11 high, Sion, Mumbai : 400 017.
5. GM, Head In-focom, ONGC-WOU, 11 high, Sion, Mumbai : 400 017.
6. DGM (HR) IR, ONGC-WOU, NSE Plaza, BKC, Bandra (E), Mum : 51.


Neelam
6/8/13