OIL & NATURAL GAS CORPORATION (WOU) KARMACHARI SANGHATANA

AFFILIATED TO - PETROLEUM & GAS WORKERS' FEDERATION OF INDIA

Reg. No. (By - II - 8268) Tel. : 022-26274102

Flat No.102, 1st Floor, Acme Hormony-I, Poonam Nagar, Off. JV Link Road, Andheri (E), Mumbai - 400 093.
Website : www.ksmumbai.com

REF. : ONGC/KS/ 110 /2025

DATE : 09/12/2025

dc

To,
The Executive Director – COL
ONGC – WOU
11 High, Bandra Sion Link Road,
Sion,
Mumbai – 400 017.

Subject: Urgent Request to Address Critical Infrastructure, Facility & Welfare Concerns at Juhu Helibase.

Respected Sir,
This is with reference to our earlier correspondences **letter No.ONGC/KS/66/2023** dated **28.07.2023** and **ONGC/KS/95/2023** dated **08.08.2023**), as well as a recent escalation by our Helibase staff concerning several persistent issues impacting employee welfare, operational readiness, and safety at the Juhu Helibase.

At the outset, we wish to express our appreciation for the actions taken last year in response to our submissions. Several matters were positively addressed through your kind intervention. However, a number of long-standing and critical concerns remain unresolved and now demand immediate and focused attention. These challenges, if left unattended, will continue to hamper safety protocols, disrupt basic facilities, and adversely affect employee morale.

Below are the key issues requiring your urgent intervention:

- **Disruption in Brihanmumbai Municipal Corporation (BMC) Water Supply due to Severely Corroded Pipeline:**

The municipal water line serving the Helibase, reportedly over four decades old, has corroded to the point of complete failure. As a result, the Helibase has been dependent solely on tanker water for several months. This stopgap arrangement is unsuitable for drinking, sanitation, and kitchen functions. More importantly, it jeopardizes fire safety due to its unreliability. We request urgent replacement of the damaged pipeline to reinstate a direct municipal water supply and suggest installation of a borewell as a secondary source for non-potable needs.

- **Unhygienic Water Tank Conditions:**

Water storage tanks have not undergone routine cleaning for an extended period, raising serious health and hygiene concerns. We urge immediate cleaning of all tanks, followed by implementation of a periodic maintenance schedule to avoid recurrence.

Contd....2

Civil Engg. Section/MR/RO
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- **Absence of Fitness and Recreation Facilities:**

Unlike other ONGC establishments such as NBP Green Heights and Vasudhara Bhavan, the Juhu Helibase lacks any fitness or sports infrastructure. Provision of a gymnasium and recreational equipment would contribute significantly to employee well-being and reduce stress for those engaged in demanding schedules.

- **Overburdened and Outdated Canteen Infrastructure:**

The existing canteen setup is woefully inadequate for the current footfall of over 400 users daily. Space constraints and obsolete kitchen appliances hinder hygiene compliance and delay meal services. We request expansion of the dining and kitchen areas and urgent replacement of inefficient equipment.

- **No Dedicated Rest Area for Offshore-bound Personnel:**

Many employees arriving from outstation locations reach the Helibase at odd hours and often endure long waits before boarding. The absence of a rest facility results in fatigue and compromises offshore safety. A designated rest room with basic amenities is necessary to support these personnel.

- **Structural Concerns with Outgoing Cargo Shed:**

The current outgoing cargo shed is of temporary construction, vulnerable to strong winds and prone to water ingress during monsoons. This exposes critical cargo to damage and compromises logistics. A new, structurally sound, weather-resistant shed is urgently required.

- **Failure of Critical Security Equipment:**

Multiple breakdowns have rendered the X-BIS scanning machine in the cargo section non-operational, reportedly due to persistent oil leakage and overheating. Additionally, scanners at the main gate and departure area are malfunctioning. The Door Frame Metal Detector (DFMD) is non-functional, and no under-vehicle mirror is available. These failures represent a serious lapse in security and screening protocols. We request urgent servicing or replacement of all faulty devices to restore operational integrity.

- **Non-Availability of Security Tags for Baggage:**

Security tags for offshore passengers' luggage have not been available for several days, impeding routine handling and compromising standard security practices. Immediate replenishment is necessary.

The above issues, collectively, affect the smooth functioning of the Helibase and the welfare of its personnel. Timely resolution is not only critical from a safety and operational perspective but also necessary to uphold ONGC's standards of employee care and compliance.

Contd.....3

We trust you will give these matters your urgent consideration and initiate the necessary corrective steps without further delay.

Thanking you,
Yours faithfully,

(Pradeep Mayekar)
General Secretary

Copy to:

1) ED- Chief HR Services, ONGC,WOU,NBP Gr. Hts.,BKC,Bandra (E), Mumbai -51.
2) GGM- Head Air Logistics, ONGC, WOU, Helibase, Vile Parle (W), Mumbai - 49.
3) GM-I/c - Civil, ONGC,WOU,NBP Gr. Hts.,BKC,Bandra (E), Mumbai -51.
4) GM-I/c - IR, ONGC,WOU,NBP Gr. Hts.,BKC,Bandra (E), Mumbai -51.
5) GM- Head Security, ONGC,WOU,NBP Gr. Hts.,BKC,Bandra (E), Mumbai -51.

09/12/2025

O/C

Date:- 08/12/2025

To,
The ED – Chief Offshore Logistics,
ONGC – WOU
11 High, Bandra Sion Link Road,
Sion, Mumbai – 400017.

Subject: Request for Immediate Resolution of Critical Infrastructure, Facility and Welfare Issues at Juhu Helibase.

Respected Sir,
This is with reference to our earlier representations **dated 28.07.2023 and 08.08.2023,** along with the **ONGC (WOU) Karmachari Sanghatana Union's communications (Ref: ONGC/KS/66/2023 and ONGC/KS/95/2023),** regarding essential employee welfare and infrastructure issues at the Juhu Helibase. We sincerely thank you for the actions taken after our 2023 submissions, as several issues were resolved due to your intervention. However, a number of critical operational, hygiene, and safety-related concerns continue to persist and now require urgent and comprehensive corrective action. In this context, the following issues are submitted for your kind consideration.

1. **BMC Water Supply Not Functional Due to Damaged 40 Year Old Pipeline:**

   The BMC water line feeding the Helibase now over 40 years old, is extensively rusted, corroded, and leaking, resulting in complete interruption of supply for the past several months. **The Helibase is currently dependent solely on water tankers,** which is operationally unreliable and unsuitable for drinking, sanitation, kitchen activities, and creates hygiene risks. Continuous water supply is essential because employees arriving from different parts of the country report directly to the Helibase early in the morning. The same water source is also required for the **Fire-Water System,** making uninterrupted supply a critical safety necessity. We therefore request immediate restoration of BMC water supply, replacement of the damaged pipeline on priority and consideration of a borewell as an alternate arrangement for toilet and urinal usage.

2. **Pending Cleaning of Water Tanks:**

   The water tanks at the Helibase have not been cleaned for several months, which poses hygiene and health concerns for all users. We request that the tanks be cleaned immediately and that a regular maintenance schedule be implemented.

3. **Gym and Sports Equipment:**

   To ensure parity with the facilities available at NBP Green Heights, Vasudhara Bhavan and 11 High Office, **installation of gym and sports equipment at Juhu Helibase is requested.** Providing such facilities will significantly benefit employees by promoting physical fitness, reducing stress, improving overall health, and enhancing productivity. A well-equipped gym will help employees maintain good physical conditioning, support mental well-being and contribute to a healthier and more motivated workforce.

Contd...2

4. Helibase Canteen Severe Overcrowding and Outdated Kitchen Equipment :

The current canteen infrastructure is inadequate for the more than 400 daily users, which include ONGC employees, offshore-going personnel, CISF Staff, MSF Staff, Helicopter Cordinators , vendors, loaders, Housekeeping Staff and AAI staff. The canteen space and kitchen area are both too small to handle the daily load, making it increasingly difficult to maintain required hygiene standards and ensure timely service. Several kitchen appliances have become old, inefficient, and unable to support the high volume of food preparation, resulting in frequent breakdowns and operational delays. To address these issues, expansion of the canteen area, enlargement of the kitchen, and replacement of outdated equipment are urgently required.

5. Rest Room Facility for Offshore Passengers:

Outstation employees often arrive overnight and face long waiting periods due to Helicopter delays before boarding for offshore duties. Many of them subsequently perform night shifts post-arrival, which leads to fatigue and increases safety risks. A dedicated Rest Room facility at the Helibase is therefore essential for the well-being of these employees.

6. Outgoing Cargo Shed Structurer Detoration:

The existing outgoing cargo shed is structurally weak and built with temporary mesh walls, which vibrate heavily during strong winds. During monsoon, cargo often gets wet, creating the risk of damage to essential materials. A new, permanent, solid walled shed is urgently required to ensure safe handling and storage of outgoing materials.

7. Frequent Failure of X-BIS Scanning Machine and Other Security Equipment:

The X-BIS scanning machine of cargo section used for screening all incoming materials is frequently breaking down and has been consistently showing oil leakage issues. Due to this leakage, the machine temperature rises excessively, causing repeated shutdowns. **As of today, the machine is again non-operational.** In addition to the above, the two X-BIS scanner machines installed at the Main Gate and Departure Control Area are also not functioning properly, resulting in compromised screening and slower passenger/material clearance.

Furthermore, the **Door Frame Metal Detector (DFMD)** installed at the entry point is currently non-operational, which weakens the essential security and safety checks required at a high-sensitivity aviation/offshore facility.

The vehicle checking Trolley Mirror, used for inspecting the underbody of incoming vehicles, is also not available, leading to incomplete vehicle security checks at the Main Gate.

The combined malfunction of these systems significantly impacts the overall security framework, increases risk exposure, and disrupts the smooth functioning of daily operations. Immediate attention, servicing, or replacement of all faulty equipment is strongly recommended to restore full operational safety and compliance.

Contd...3

8. Non-Availability of Security Tags:

Security tags required for identifying offshore passengers' baggage have been **unavailable for several days.** Immediate replenishment of these tags is essential for smooth operations and security compliance.

All the above issues directly impact the operational efficiency, employee welfare, hygiene, safety, and security standards at Juhu Helibase. We request your authority for intervention to address these matters at the earliest.

Thanking you,
Yours sincerely,

(Navnath Temkar)
Vice President
ONGC (WOU) Karmachari Sanghatana, Mumbai

Copy to:

1) ED- Chief HR Services, ONGC, WOU, NBP Gr. Hts., BKC, Bandra (E), Mum. -51.
2) GGM- Head Air Logistics, ONGC, WOU, Helibase, Vile Parle (W), Mum. – 49.
3) GM – I/c – Civil, ONGC, WOU, NBP Gr. Hts., BKC, Bandra (E), Mum. -51.
4) GM- I/c - IR, ONGC, WOU, NBP Gr. Hts., BKC, Bandra (E), Mum. -51.
5) GM- Head Security, ONGC, WOU, NBP Gr. Hts., BKC, Bandra (E), Mum. -51.
6) General Secretary, ONGC (WOU) Karmachari Sanghatana, NBP Gr. Hts., BKC, Bandra (E), Mum. 51.

Sr No	Name	Sign
01	Akhilesh Maslee	
02	Sudhir Tamgade	
03	Abhishek Kudmethe	
04	V.D. BUDHA	
05	Sandeep Padale	
06	Nitesh Mawale	
07	Kuldeep Pathak	
08	Sameer Sarode	
09	S. F. DAMOOD	
10	Amega K. Sawant	
11	Sarfaraz S. Khared	
12	Arun K. Male	
13	M) chinchay	
14)	J-S-BHANDARE	
15)	A-L. Sawant	
16.)	Vikas Bondre	

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Website : www.ksmumbai.com

REF. : ONGC/KS/ 95 /2023

DATE : 08/08/2023

To,
The ED-HRO,
ONGC, WOU,
NBP Green Heights, BKC,
Bandra (East),
Mumbai: 400 051.

08/08/2023

a/c

Sub. : Non availability of Drinking Water at Juhu Helibase

Respected Sir,

We are in a receipt of letter from the employees working at Helibase for non-availability of water supply at the Helibase. In all urinals and toilets there was no supply of water on **28/07/2023**. It is a frequent problem faced by the employees working at Helibase. In the rainy season this problem aggravated as due to bad weather and poor visibility Helicopter operations gets hampered and passengers are held up at the Helibase. Please find attached the copy of complaints for your perusal.

It is pertinent to mention here that employees are coming to attend duty from various locations of the country, as they are reaching early in the morning and directly reporting to Helibase without going to Hotel, hence use of toilets is a necessity for them. Storage of water in sufficient quantity is required at the Helibase when toilets are used in the morning.

It has been reported that BMC water pipe line at Helibase is **40 years old** which is totally rusted and corroded, as well there are multiple leakages. Due to heavy leakage of water proper water supply is not maintainable.

In last 40 years requirement of water supply has also multiplied. There are on an average 800 persons from various organization visiting Helibase, which includes ONGC employees, chartered rig employees, Contract employees, CISF Personnel, coordinators of Chartered Rigs, Staff of Pawan Hans/ Heligo/ Global Helicopters Operators, Maharashtra Security Force employees etc.

The replacement of corroded and rusted water pipe line is required on war footing to overcome the problem, so also usage of this water is unhygienic. Presently around three water tankers are supplying water every day. One water tanker of 1000 liters costing ONGC Rs. 3,500/-. It means more than **Rs. 10,000/- (Rupees Ten Thousand Only)** per day is spent at the Helibase for water supply. In last 8 years we have spent approximately **Rs. 3.00 Crores (Rupees Three Crores Only)** and even then, we are not able to provide satisfactory service to our employees is a matter of serious concern.

Why the decision has not been taken to replace the corroded pipeline till date is a big question, why it should not be attributed as wasted interest is at play. While demanding laying of new pipeline, the delay in laying new pipeline should also be enquired by constituting an appropriate level committee.

Civil Engg. Section/MR/RO
Diary No. 3280
In Dt. 08/08/2023
Out Dt.

Contd....2

We have one more option to drill **Bore Well** in the premises of the Helibase. The Bore Well water can be utilized for urinals and toilets.

Your esteemed authority is requested to look personally in the matter, as it is related to the health of the employees including other persons visiting Helibase, direction may please be given for replacement of water pipeline immediately as there is wide spread unrest among the employees.

Thanking you,
Yours faithfully,

ak

(Pradeep Mayekar)
General Secretary

Copy to:

1. ED- Chief Offshore Logistic, 11 High, ONGC, WOU, Bandra Sion Link Rd. Mum- 17.
2. CGM- Head Air Logistic. ONGC Juhu Helibase, Vile Parle (W), Mumbai-49.
3. CGM- Head Maint., ONGC, WOU, NBP Green Heights, BKC, Bandra, (E), Mum- 51.
4. GM- I/c IR, ONGC, WOU, NBP Green Heights, BKC, Bandra, (E), Mumbai- 51.
5. GM- Head Civil, ONGC, WOU, NBP Green Heights, BKC, Bandra, (E), Mum- 51.
6. CM(HR), ONGC, WOU, Juhu Helibase, Vile Parle (W), Mumbai- 49.

8/8/2023

2

8/8/23

To,
ED – HRO,
ONGC-WOU,
NBP Green Heights,
BKC, Bandra (E)
Mumbai- 400051.

Date-:28.07.2023

Subject -: Non availability of water at Juhu Helibase.

Respected Sir,

This is to bring to your kind urgent attention as, there is no water in any of the toilets in Helibase from today morning. This is a frequent problem in Helibase. Presently due to bad weather and poor visibility helicopter operations are very minimum and passengers are held up at Helibase.

These passengers are in extreme difficulty as they reach Helibase early in the morning from 6:30 a.m. from various locations of country and most of them come to Helibase directly without going to hotels etc.., and hence use of toilets is a necessity for them.

In order to resolve the difficulty of passengers you may kindly direct the concern to store sufficient quantity of water in Helibase water tank.

To stop repetition of such a difficulties in future we request for Bore wells and replacement of more than 40 years old (corroded and licked) BMC water line at Helibase.

We request your kind intervention to resolve the water issue of Helibase toilets and Canteen kitchen to help our offshore passengers and ONGC employees posted at Helibase and secondary workforce for their food and rest room needs.

Thanking you,
Yours faithfully,

[Navnath Temkar]
Dy. General Secretary
Karmachari Sanghatana

Copy to:

1. ED - Chief Offshore Logistic, 11 High, ONGC-WOU, Sion Dharavi Link Rd, Mumbai-17.
2. CGM- Head Air Logistic, ONGC Juhu- Helibase, Vile Parle (W), Mumbai-49.
3. CGM- Head Maintenance, ONGC-WOU, NBP Green Heights, BKC, Mumbai-51.
4. GM- Head Civil, ONGC-WOU, NBP Green Heights, BKC, Mumbai- 51.
5. CM (HR), ONGC Juhu- Helibase, Vile Parle (W), Mumbai-49.
6. General Secretary, ONGC (WOU) Karmachari Sanghatana, NBP Green Heights, BKC, Mumbai- 51.

Sr. No.	NAME	Signature
1	M.J. Chinchay	
2	SAGAR PAGAR	
3	Aman. G. Budrek	
4	Pratik B Athare	
5	Harshal L. Patil	
6	Santana Prashan	
7	Sharif Ouchu	
8.	Koushik Mandal.	
9.	Kwaseer Vorava	
10	Hem Justine	
11	Omrv Patil	
12	Rohan Patil	
13	Ashlek M	
14	Nilesh Mogal	
15	Swapnil Kamath	
16	PB Akolire	
17	Sanjeev Sharma	
18	Kalpesh Pawar	
19	Ravindra Dutt	
20.	Umesh Bhoir.	
21	Dnyaneshwar Ambekar	
22	D. Moses	
23	Rahul Rath	
24	Rajat Chapane	
25	Prathet Manapur	
26.	Liladhar Koli	
27	Sameer Sarode	
28	राहुल ठोंबरे	
29	Nitesh Thakur	
30.	Rahul Girase	

31	S.R. DAWOOD	
32	A.R. Kudmethe	A.Kudmethe.
33	S.B. Mauthkar	Sagar
34	Deepa Sawant	
35.	Tanadul Islam	
36	Shashwat Sharma	
37	Rahane Yogesh S.	Y.Rahane.
38.	Kumbhar Suraj C.	
39.	Prajakti H. Kadthe	P.Kadthe.
40.	Sarita S. Khorgade	
41	Manjeet S. Garg	
42	Bhushan H. Mhatre	
43	A.L. Sawant	
44	Vikas Sundre	
45	K. L. Pawar	
46	S.T. SANPAL	
47	Avilash Master	
48	Prashant Wagh	

OIL & NATURAL GAS CORPORATION (WOU) KARMACHARI SANGHATANA

AFFILIATED TO - PETROLEUM & GAS WORKERS' FEDERATION OF INDIA

Reg. No. (By - II - 8268) Tel. : 022-26274102

Flat No.102, 1st Floor, Acme Hormony-I, Poonam Nagar, Off. JV Link Road, Andheri (E), Mumbai - 400 093.
Website : www.ksmumbai.com

REF. : ONGC/KS/ 66 /2023

DATE : 28/06/2023

30/06/23

To,
The Director (Production),
ONGC - WOU,
NBP Green Heights, BKC,
Bandra (E),
Mumbai 400 051.

a/c

Subject: Non functioning of Air conditioning system at Juhu Helibase.

Respected Sir,
We are in a receipt of serious complaint addressed to your authority from our employees working at Helibase regarding non functioning of Air condition system at Helibase. Even A/C in the office rooms are also not in working condition. Please find attached the copy of complaint for your perusal.

No need to elaborate constructed Helibase building is fully of glasses which allows direct sun rays inside the building, increases temperature inside the building. During morning session till afternoon there is crowd of offshore going employees have to face hardships due unbearable heat inside the building. The A/C system is not functioning from last more than a month. Employees posted at Helibase are also suffering due to non functioning of A/C in the rooms.

Your esteemed authority is requested to kindly give direction to the concerned authorities to resolve the issue of Air conditioning system and room A/C's at the earliest.

Thanking you,
Yours faithfully,

a/c

(Pradeep Mayekar)
General Secretary

30/6/2023

Copy to:
1) ED-HRO, ONGC,WOU,NBP Gr. Hts.,BKC,Bandra (E), Mumbai 51.
2) ED- COL, ONGC,WOU,11 High,Sion Bandra Link Rd.,Sion, Mumbai 17.
3) CGM, I/c-Head Maintenance,ONGC,WOU,NBP Gr. Hts.,Bandra (E),Mum. 51
4) CGM, Head Air Logistics, ONGC,WOU, Juhu Helibase, , Vile Parle (W),Mum. 56
5) GM, I/c- IR, ONGC,WOU,NBP Gr. Hts.,BKC,Bandra (E), Mumbai 51.
6) CM, I/c- HR/ER, Juhu Helibase, ONGC,WOU, Vile Parle (W), Mumbai 56

30/6/2023

Civil Engg. Section/MR/RO
Diary No. 3249
In Dt. 30/06/2023
Out Dt.

16/6/23

O/C

To,
Director Production
ONGC-WOU,
NBP Green Heights,
BKC, Bandra(E)
Mumbai- 400051.

Date-: 15.06.2023

Subject -: Non Functioning of Air Conditioning System at Juhu Helibase

Respected sir,

This is to bring to your notice that, the **Air Conditioning System of Helibase** not working since last month besides A/C of office rooms also not working. Please appreciate that the majority area of Helibase Building is of glass, which allow direct heat in to inside premises. This is causing lots of hardships not only to our Offshore bound passengers but also the ONGC Employees posted at Helibase.

In view of the above you are requested to kindly direct the concern authority for immediate resolving the Air Conditioning issue.

Highest priority may please be given on the above.

Thanking you,

Yours faithfully,

(Navnath Temkar)
Dy. General Secretary
Karmachari sanghatana

Copy to:

1. ED- Chief Offshore Logistic, 11High, ONGC-WOU, Sion Dharavi Link Rd Mumbai- 17.
2. ED- HRO, ONGC,WOU, NBP Green Heights, BKC Mumbai- 51.
3. CGM- Head Air Logistic, ONGC, Juhu- Helibase, Vile Parle (W), Mumbai-49.
4. CGM- Head Maintenance, ONGC,WOU, NBP Green Heights, BKC,Mumbai- 51.
5. GM- I/c, IR, ONGC,WOU, NBP Green Heights, BKC, Mumbai- 51.
6. CM (HR), ONGC Juhu- Helibase, Vile Parle (W), Mumbai-49.
7. General Secretary,ONGC,WOU, Karmachari Sanghatana Mumbai-51.

16/6/23

Sr No.	Name	Signature
1	A. L. Sawarnik	
2	[illegible]	
03	S. R. Wadar	
04	Rohit J. Parmar	
05.	Pravin B. Bodade	
06.	Abhishek Mankar	
07	Nitesh Mawale	
8	Sawabh Pawar	
9	VIKAS BANDRE	
10	H. S. Sonewane	
11	Aloke Mahato	
12.	ARUN K. MALE	
13.	Yogesh Rohane	
14.	Kumbhar Suraj C.	
15.	Sarita S. Kharpud	
16	Mangesh Khaire	
17	Pragati Kalthe	
18	Anita Panhale	
19	Imdadul Islam	
20	K. S. MORE	
21	Amitabh Pimple	
22	Shashank Kokate	
23.	Tele sameedhan	