

OIL & NATURAL GAS CORPORATION UOU) KARMACHARI SANGHATANA

AFFILIATED TO - PETROLEUM & GAS WORKERS' FEDERATION OF INDIA

Reg. No. (By - II - 8268)

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Website: www.ksmumbai.com

REF.: ONGC/KS/ 14 /2025

To.

11 High, Bandra Sion link Road,

Mumbai- 400051

The ED- HDS. ONGC, WOU,

Subject: Request for urgent attention for facilities and equipment issues on Rig Sagar Uday.

Respected Sir.

This has reference to the letter dated 22/11/2024 received from the crew members of Rig Sagar Uday regarding some serious issues which are selfexplanatory. Please find enclosed the copy of the letter for your perusal.

Following are issues raised by them for immediate action.

- The Sofas in the living room have deteriorated within the span of one year. These sofas are not comfortable for use. The quality of sofas is of inferior quality and needs immediate replacement.
- Crew had submitted the list of required Gym Equipment. They have received less quantity of gym equipment. Provided material is unmatched. Additional sets be provided at the earliest.
- Installed "Cooking Range" is one year ago and encountered problems in the coils of plates. No spares are made available in time. Moreover, the quality of "Cooking Range" is very poor and must be replaced with a new one of branded company to avoid problems in future.
- Washing Machine and Dryer has recurring problems over a year despite multiple and repeated complaints and issues remain unresolved. Provided "Spares of Washing Machine" are of inferior quality. Due to nonavailability of Washing machines, the crew is facing a problem. If the Washing Machine is beyond repair it should be replaced by a new one.
- Accommodation doors, wash room doors, Galley doors were replaced one year ago but are damaged from the bottom and require repairing urgently.
- There are Network issues. The internet and communication network is unreliable for a significant period. Solutions to improve network stability should be found out.

Your esteemed authority requested to kindly look into the above mentioned issues and direction be given to concerned authorities. So that action can be taken to repair/ replace the equipment at the earliest.

Thanking you, Yours faithfully,

(Pradeep Mayekar) General Secretary

Copy to:

- 1. Rig Manager, Sagar Uday, ONGC WOU, 11High, Bandra Sion Link Rd, Mum-17
- 2. GM, I/c-HR/ER, Services, ONGC WOU, 11High, Bandra Sion Link Rd, Mum-17.
- 3. GM I/c IR, ONGC-WOU, NBP Gr.Heights, BKC, Bandra (E), Mumbai 51.

S/UDAY

Date:22.11.2024

To,

The Rig Manger/OIM,

Rig Sagar Uday

Subject:- Request for Urgent Attention to Facility and Equipment Issues on Rig Sagar Uday.

Dear Sir,

We are writing this letter to bring your attention to several pressing issues we are facing on the Rig Sagar Uday that are impacting the wellbeing, comfort and productivity of the crew. We have identified several areas where the quality of equipment and facilities needs improvement and we kindly request your prompt intervention to address these concerns. Below are the specific issues we are experiencing:

- Sofas in Living Quarters: The sofas provided have deteriorated considerably within a
 year, indicating poor material quality. These are no longer comfortable for use and
 should be replaced with more durable alternatives. Sofas material quality is not up
 to the mark.
- Gym Equipment: We have already given the list of required dumbbells and other
 equipment, but received them in lesser quantity and unmatched sets which makes
 them of lesser usable. An additional set would be greatly beneficial for ensuring a
 complete workout environment.
- 3. Cooking Range: We have installed new cooking ranges around one year ago. After just six months we have encountered with problems in coils and plates. To resolve the issues spares not received on time. Quality of new cooking ranges is very poor and may be replaceable.
- 4. Washing Machine and Dryer Issues: The washing machine and dryer has been experiencing recurring problems for over a year and despite multiple complaints, the issue remain unsolved. The provided spares of Washing Machine is not good enough to maintain the same. This has become an inconvenience for the crew, who rely

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on the machine for daily laundry.

- 5. Accommodation Doors: There have been issues with accommodation doors, Washroom doors and Galley doors. Some doors are installed one year back but they are damaged from bottom side very early.
- 6. **Network Issues**: The internet and communication network have been unreliable for a significant period. As this affects both personal and professional communication, a solution to improve network stability would be greatly appreciated.

We understand that maintaining and upgrading equipment at offshore can be challenging. However, addressing these issues would substantially improve crew morale and productivity.

Thank you for considering these requests and we hope for a timely resolution to ensure

a better working and living environment on the rig.

Thanking you.

Yours Faithfully,

(SAGAR UDAY CREW MEMBERS SIGNATURES ATTACHED)

COPY TO: GENERAL SECRATERY, KARMACHARI SANGHTANA

S.No	Name	Designation	Signature
1	Nitesh. H. Dangi	Sr. Eng. Ast. (b)	Dange.
2	J.S. Mankar	Tech (conta)	200
3,	Shriram M. Gade	JEA CD)	Soilan
4.	Pravio S Ugale	SSA chen	Bibal
5)	Vistal Worke	rechen;	in
6	Tusher T. More	Techn (M)	(Gues
7	Jayesh V. Thisade	Sr. Eng Aost (D)	Sworte.
8.	Vinay D. Dutil	JEA (M)	Statel
9.	Manikandan Devador	SREA (D)	Dan
10	HINGOIZ LAMPE	TECH(D) =	lo Lo
11	Thancingay 5. Hake	OPT (HE)	Earsely
12.=	ABHISHER, S. NITM	Ass. PA	(cd Ponifor
13	D. G. Yadar	OPTR (HE)	Dily
124.	Pratullakuman Q. Sletye	Tech (D)	release
15.	Dilesh A. Waghmode	JAO (HE)	D.A. Waghmook
16.	B. C. DAS.	SEA (D)	Bran
17-	Jayesh P. Ambade	OP (HE)	About
18.	Prashant K Pande	SYFA	Ped,
19	Asnuin A. Madavi	STEM (D)	Dung
20	Provon Charging	Asst- D/A	Rower
24	Sandip Kakade	SI EA (D)	Sardies
22.	Mohesh V. Joella	Techem	Hoel
•23	Pritash Jajswal	JEA(M)	- tinhos
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