



OIL & NATURAL GAS CORPORATION (W.O.U.) KARMACHARI SANGHATANA

AFFILIATED TO - PETROLIUM & GAS WORKERS' FEDERATION OF INDIA

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Website : www.ksmumbai.com

REF. : ONGC/KS/ 44/2025

DATE : 02/06/2025

To,
The ED - MH Asset,
ONGC - WOU,
Vasudhara Bhavan,
Bandra (E),
Mumbai- 400 051.

alc

Subject: Maintenance and safety issues in MNW & MLQ Quarters.

Respected Sir,

We are in receipt of a letter from crew members of MHN Complex regarding Maintenance and Safety issues. Please find attached the copy of a letter for your perusal. The letter is self-explanatory. The all issues raised are of living quarters and of welfare issues.

Following are the issues raised by the crew members of MHN Complex:

Issues of MLQ Platform

- **HVAC System** – No room temperature control device is functioning optimally in several rooms. Employees are not able to take sound sleep.
- **Grating & Railing rusty and some at the same locations found damaged.** It is a serious problem as it involves the safety of employees. Due to rusty grating accidents have occurred on the platforms in the past. All these rusted railing and damaged grating should be replaced immediately to avoid the accidents.
- All the furniture is to be procured as the repairing cost will be more as our helicopter transportation is costly. Theatre chairs are also damaged and required immediate replacement.
- Tap fittings, water mixer of common toilet & Bathrooms are in broken condition. Maximum drains are also choked as a result water leakages and spreads everywhere.
- Some emergency and exit doors are in damaged conditions. During monsoon season weather conditions are changing very drastically. They had a very bad experience during the cyclone as emergency doors did not close properly.
- Since last 2 to 3 years MLQ south Elevator is not working.
- Dish TV package needs up gradation.
- Gally equipment's are in dilapidated condition, requires immediate procurement. Due to which canteen employees are not able to serve proper food preparation and it hampers the service to the employees also.

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- Following are the equipment's, requires immediate replacement :
 - 4 Nos. of Medium Chapati Hot Case
 - 2 Nos. of Water Boilers of 10 Ltr. Capacity
 - 2 Nos. of Chapati Atta Maker
 - 2 Nos. of Industrial Grinders
 - 2 Nos. of Industrial Microwave Oven
 - 6 Nos. of Industrial Fly Catcher & Industrial Utensils.

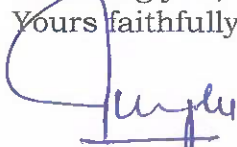
Issues of MNW Platform

- **HVAC System Maintenance Issues** – Compressor is not working from the last 16 to 17 days from 28th March 2025 to till date.
- MNW Gally required heavy stone duty Grinding Machine. From last two years requirement is placed by the crew members. Also in food committee meeting it has been discussed and given in written but no grinder is provided till date is a matter of serious concerned.
- Substandard quality of sea food and Non-Veg items are supplied by **M/s. D.K. Saraf caterers**. There are several complaints lodged by the food committee but fall of deaf ears. Quality of the food served on the platform if of poor quality needs improvement immediately.
- Furniture in MNW Galley is in dilapidated condition and needs immediate replacement
- Dish TV package needs up gradation
- Galley Hot serving counter is outdated and leaking. The hot coil of service counter is not available in the market. It needs replacement immediately.

All these above mentioned issues are regarding welfare of the employees. There are some issues related to safety which may please be addressed immediately. There is complaint of present catering contractor **M/s. D. K. Saraf caterers** regarding supply of substandard quality of Sea Food and non-veg items. The complaints are pertaining to food preparation also. Caterer must be issued notice for improvement as there are complaints from food committee also.

Your esteemed authority is requested to kindly look into the matter and direction be given to concerned authorities for immediate procurement of required equipment's and material. Simultaneously action also be taken for repairing/replacing the **rusty and damaged Grating** at the earliest to avoid accidents.

Thanking you,
Yours faithfully,



(Pradeep Mayekar)
General Secretary



Copy to :

1. Area Manager (North), MH Asset, ONGC WOU, V. Bhavan, Bandra (E), Mum-51
2. Location Manager (North), MH Asset, ONGC WOU, V. B., Bandra (E), Mum-51
3. GM I/c, IR, ONGC WOU, NBP Green Heights, BKC, Bandra (E), Mum-51
4. GM I/c, HR-ER, MH Asset, ONGC WOU, V. Bhavan, Bandra (E), Mum-51

To,
OIM,
MHN COMPLEX

SUB: 1. MAINTANANCE AND SAFETY ISSUES IN MNW & MLQ LIVING QUARTERS.

2. REQUIREMENT OF GALLEY AND GYMNASIUM EQUIPMENT ONBOARD MHN PLATFORM.

Respected Sir,

We are writing to formally request the maintenance & safety of the MLQ & MNW living quarters. Routine upkeep is essential to ensure the safety, hygiene, and comfort of personnel residing in these quarters. Also we would like to bring to your attention that some of the equipment in the galley and gymnasium is currently not working properly.

During recent inspections and feedback from occupants of MLQ & MNW platform, the following issues have been identified:

MLQ Platform issues

- HVAC system – Room temperature control device not functioning optimally in several rooms.
- **Gratings & Railings rusty and some location found damaged.**
- Furniture requiring replacement or repair. Theater chairs damaged and need replace.
- Contractor common toilet & Bathroom all tap fittings water mixer are broken. Maximum drain are choked so that Water spreads every ware.
- **Emergency door and exit door some location found damaged.(Since last 2-3 year weather conditions being drastically changed cyclone condition comes during monsoon period in that case Emergency door not close properly.)**
- MLQ South Elevator not working since last 2-3 years.
- Dish TV package need up gradation.
- Galley required following item- chapati hot case-4(medium size), water boiler-10 ltr-2 nos., chapati Atta maker- 2 nos., industrial grinder- 2 nos., Industrial microwave oven- 2 nos., industrial fly catcher -06 nos., and industrial utensils.

MNW Platform issues

- HVAC system maintenance issue regarding compressors which were not working for 16 to 17 days form 28th march 2025 till 15th April 2025.

- MNW Galley requires heavy Stone grinding machine since last 02 years and requirement is not fulfilled yet with several complaints in food committee.
- Sea food and Non Veg items (Chicken & Mutton) supplied by M/S D K Saraf caters giving service at platform is not up to the mark several complaints have been raised in Food committee meeting Quality is very poor.
- Furniture are in very bad conditions and need replacement (specially in MNW Galley).
- Dish TV package need up gradation.
- Galley Hot serving counter is outdated and leak its hot coil is also not available in market. It needs a replacement or a good repair.

This issue is affecting the smooth operation of meal preparation and could potentially compromise food safety and quality if not addressed promptly. We kindly request that the necessary repairs or maintenance be carried out at the earliest possible time to ensure continued efficient operations in the galley.

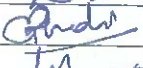
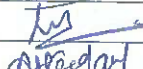
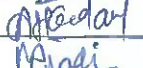
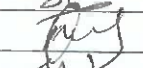
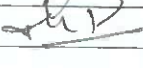
As these living quarters are critical for the well-being and productivity of offshore personnel, timely and effective maintenance is crucial. We kindly request that a thorough inspection be arranged and that the necessary maintenance work be scheduled at the earliest possible convenience.

Thank you for your attention to this matter.

Sincerely,

Team MHN

Copy to Karmachari sanghtana, Mumbai

SR NO.	NAME	SIGN.
1)	A.V. Shelar	
2)	G.D. Ghadgaonkar	
3)	milind Sareenkar	
4)	Hankar Kadam	
5)	Mangesh Ghadi	
6.	SANDIP R. D.	
7.	Prasad Jalke	
8.	JARFARAZ BARKAR	
9.	ROHIDAS N. PAILADKAR	
10.	Shubham V Lodge	
11.	Sanjay Narade	
12.	Ritik Kumar	