



OIL & NATURAL GAS CORPORATION (W.O.U.) KARMACHARI SANGHATANA

AFFILIATED TO - PETROLIUM & GAS WORKERS' FEDERATION OF INDIA

Reg. No. (By - II - 8268)

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Website : www.ksmumbai.com

REF. : ONGC/KS/55/20 25

DATE : 27/06/2025

To,
The ED-HDS,
ONGC-WOU,
11 High, Bandra Sion Link Road,
Sion,
Mumbai- 400 017.

a/c

Subject: Complaint regarding delay in 'Food Box Delivery' on Rig Sagar Uday.

Respected Sir,

We are in receipt of an email from crew members of Rig Sagar Uday regarding a recurring issue concerning the **delayed delivery of food boxes to offshore personnel**, which is affecting the wellbeing and morale of the crew members.

The details of food box delivery data of Rig Sagar Uday from last three months is as follows:

Sr. No.	FOOD BOX RECEIVED DATE	BOAT NAME	REMARKS
1	09.04.2025	GS RASHI	NIL
2	21.04.2025	GS RASHI	FOOD BOX RECEIVED AFTER 13 DAYS
3	01.05.2025	GS RASHI	FOOD BOX RECEIVED AFTER 11 DAYS
4	11.05.2025	GS RASHI	FOOD BOX RECEIVED AFTER 10 DAYS
5	24.05.2025	SYOMPHONY	FOOD BOX RECEIVED AFTER 14 DAYS
6	30.05.2025	SYOMPHONY	FOOD BOX RECEIVED AFTER 07 DAYS
7	05.06.2025	HD#26	FOOD BOX RECEIVED AFTER 07 DAYS
8	19.06.2025	HD#26	FOOD BOX RECEIVED AFTER 14 DAYS

As per the records, there have been several instances where food boxes were received **after considerable delays**, ranging from **10 to 14 days**, which is well beyond acceptable timelines for essential supplies. Below are some documented examples:

- The crew on Rig Sagar Uday received food a box on 21.04.2025 by supply boat GS RASHI after 13 days.
- Food boxes reached on 01.05.2025 by supply boat GS RASHI after 11 days.
- The crew onboard received a food box on 24.05.2025 by Supply Boat SYOMPHONY experienced a 14-days delay in food box delivery.

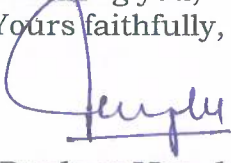
These delays not only compromise the freshness and quality of food items but also pose significant health risks of the crew, morale and overall operational efficiency.

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Your esteemed authority is requested to investigate the root cause of these repeated logistics failures and take corrective measures immediately. It is essential to establish a **more reliable and timely delivery schedule** to ensure uninterrupted supply of food and other essentials to offshore personnel.

Thanking you,
Yours faithfully,



(Pradeep Mayekar)
General Secretary



Copy to:

- 1) GGM –Head NSB, ONGC,WOU,Nhava Supply Base,Nhava,Raigad.
- 2) GM, I/c-IR, ONGC WOU, NBP Green Heights,BKC,Bandra (E), Mum. -51.
- 3) Rig Manager, Sagar Uday, ONGC-WOU, 11 High,Sion, Mumbai – 400 017