



OIL & NATURAL GAS CORPORATION (W.O.U.) KARMACHARI SANGHATANA

AFFILIATED TO - PETROLIUM & GAS WORKERS' FEDERATION OF INDIA

Reg. No. (By - II - 8268)

Tel. : 022-26274102

Flat No.102, 1st Floor, Acme Harmony-I, Poonam Nagar, Off. JV Link Road, Andheri (E), Mumbai - 400 093.

Website : www.ksmumbai.com

REF. : ONGC/KS/ 57/2023

DATE : 27/06/2025

To,
The ED-CDS (SW),
ONGC-WOU,
11 High, Bandra Sion Link Road,
Sion,
Mumbai- 400 017

The ED- B&S Asset,
ONGC-WOU,
Vasudhara Bhavan,
Bandra (E),
Mumbai- 400 051.

Subject: Facility concerns regarding Crew change & Accommodation – Tapti Field/ Rig Sagar Uday/Sagar Gaurav/Discovery-1/FGM/Divine driller.

Respected Sir,

We are in receipt of a letter from crew members of **Rig Sagar Uday** regarding several critical concerns affecting the wellbeing, comfort & efficiency of crew members operating on Rig Sagar Uday. The issues pertain to both the crew change process via Surat & the accommodation provided at the Surat Guest House. Prompt action on these matters is essential to ensure safety, morale, & operational effectiveness.

1. Inadequate Chopper Capacity for Crew Change

Currently, only one 10-seater helicopter is allocated to service **five rigs & one processing platform** in the Tapti field. Due to payload restrictions (typically 600 kg), only 6-7 passengers are being accommodated per trip, causing significant delays & uncertainty for crew members. In the event of an emergency, securing a seat becomes very difficult due to shortage of seats available for employees in the helicopter.

We are requesting for the provision of a 15-seater helicopter to enable smoother & more reliable crew mobilization.

2. Safety Briefing Conditions at Airport

The mandatory safety briefing is currently conducted via laptop in an open area outside the airport. High ambient noise levels from traffic makes it nearly impossible to hear the life-saving instructions being delivered. Additionally, if the helicopter is delayed, there is no proper waiting area for the crew members. Safety briefing in the open area is the mockery of safety briefing that too when there are number of helicopter accidents have occurred while travelling to offshore

A dedicated, soundproof cabin with seating arrangement for the crew & a display screen should be established for safety briefings & waiting purposes.

Contd...2

3. Accommodation Issues at Surat Guest House – Phase I

Hospitality Services: Staffing is inadequate, with a single receptionist handling 24-hour duty. Upon midnight arrival, guests must often wake up the staff. In some cases, despite confirmed bookings, rooms are reported as unavailable to the crew.

Cleanliness: Rooms are not regularly cleaned, with unclean blankets & leaking or faulty bathroom fittings.

Canteen Services: Cleanliness is below standard. Furthermore, breakfast is often insufficient or delayed when early departures (e.g., 07:00 hrs). Options are very limited to items. Very often only Poha & Bread-butter is served.

Improvement in guest house staffing, maintenance, & food service is urgently needed to ensure a dignified & comfortable stay.

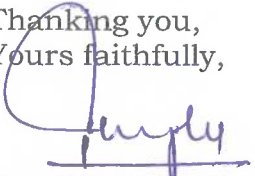
4. Uniforms & Office Supplies

Dungaree Size Issues: Since 2022, dungaree received from Nhava do not match required sizes, particularly 2XL & 3XL, leading to discomfort among staff. Due to undersize or oversize, the dungarees, crew is feeling uncomfortable while working on the rig.

Office Soap Supply: Sagar Uday Rig has not received office soaps since 2013. We request the management for the reinstatement of proper sizing protocols for Dungarees & regular distribution of basic office supplies.

We understand & the logistical challenges of offshore operations. However, these concerns, if unaddressed, compromises both the safety & the morale. Your esteemed authority is requested to kindly look into the matter & direction be given to the concerned authorities for timely resolution of the above issues will significantly enhance the working & living standards for the crew.

Thanking you,
Yours faithfully,


(Pradeep Mayekar)
General Secretary



Copy to:

- 1) ED-Chief HR- Services,ONGC,WOU,NBP Green Heights,BKC,Bandra (E),Mum- 51
- 2) Location Manager,ONGC,WOU,11 High,Bandra Sion link Rd,Sion,Mum.17
- 3) GM, I/c-HR/ER, MH Asset, ONGC WOU, V. Bhavan, Bandra (E), Mum. -51.
- 4) GM, I/c-IR, ONGC WOU, NBP Green Heights,BKC,Bandra (E), Mum. -51.

Date: 15 June 2025

To,

The Rig Incharge/OIM

Rig Sagar Uday, Mumbai

Subject: Request for urgent attention regarding the facility provided at Surat for Crew Change in Tapti Field.

Sir,

We are writing this letter to bring your attention to several pressing issues being on the Rig Sagar Uday, which are impacting the wellbeing, comfort and productivity of the crew. We have identified several areas where the quality of equipment and facilities need improvement. Below are the specific issues we are experiencing at Surat Guest House and Airport.

1. Chopper capacity: In Tapti field, there are four rigs and one process platform. But, only one 10 seater chopper is allocated to cover all these installations, which mostly allow 600 Kg payload only. Due to that, only 6 -7 out of 10-12 passengers are allowed at a time during crew change. The left out passengers can't plan the journey ahead to home if second sortie is not provided. In case of any emergency, employee finds it very difficult to get seat in chopper for de-boarding. Hence, it is requested to provide 15 seater chopper for smooth mobilization of crew.
2. Safety Briefing: Safety briefing CD/Clip is being played on a laptop in an open space outside Airport. Due to the vehicle sound, it is nearly impossible to listen to the audio which provides lifesaving instructions to the crew. A dedicated cabin/room with a decent screen and proper seating facility is required for safety briefing/waiting. If chopper is delayed due to some reasons, we have to wait outside the airport where proper seating facility is not available.
3. Other Accommodation Issues in Surat Guest House:
 1. Poor hospitality: We are experiencing very poor and untidy services at Surat, Phase-I Guest house. On Reception counter, a single receptionist is working for 24 hours. When we reach the Guest House by midnight, we have to wake up him from his sleep first and then, he will attend us. Sometime, we received response saying that rooms are not available in the guest house, even after getting confirmation of accommodation.
 2. Room Cleaning: Rooms in guest house are very untidy. No proper cleaning is done regularly. Most bathroom valves/fittings are either leaking or not working. Blankets are not clean enough.

3. Canteen Facility: Canteen cleanliness is very poor. Sometimes, we have to reach airport at 07:00 Hrs for crew change, but no proper breakfast or tea facility is provided by canteen management. They somehow manage with some breakfast by providing limited option like poha, bread & butter etc.
4. Other Issues Dangri & Office Soaps: - This is a separate issue rather than Tapti field Crew change, we want to pull your attention on this point. Previously, Rig used to receive Dangri with proper size and names on it after proper measurement in Helibase. But we are not getting Dangries with proper size since year 2022. Dangri received from Nhava is not fit for all. Mostly 2XL & 3XL sizes are not there which leads to problem for some employees. Sagar Uday Rig did not received office soaps since year 2013.

We understand that maintaining and upgrading equipments and facilities at offshore can be challenging. However, addressing these issues would substantially improve crew morale and productivity.

Thank you for considering these requests and we hope for a timely resolution to ensure a better working and living environment on the rig.

*Forwarded
Shree
Shree*
Shekhar Sharma
SE (D) - 123886
OIM - Sagar Uday

Yours Faithfully

COPY TO: GENERAL SECRETARY, KARMACHARI SANGHTANA

Sr No	Name	CPF No.	Signature
1	Sandip A. Kakade	123217	Sandip A.
2	Pratullakumar D. Shetye	126120	Pratullakumar
3	Mahesh Vilas Joshi	124786	Mahesh
4	Vishal Bhairavnath Mali	140321	Vishal
5	Sunil Prakash Chaudhari	141419	Sunil
6	Praveen Chavhan	136506	Praveen
7	V. J. Patil	57493	V. J. Patil
8	Bikash Ch. Soni	128018	Bikash

9	Asnwin A. Madavi	128021	<u>Asnwin</u>
10	Choran m. Masare	126396	<u>Choran</u>
11	Vishal Warkhe	126365	<u>Vishal</u>
12	Prabhant Pande	128020	<u>Pr.</u>
13	Bhushan P. Patvi	125263	<u>Bhushan</u>
14	Gaurav Morey	140315	<u>Gaurav</u>
15	Jayesh P. Ambade	126462	<u>Jayesh</u>
16	Sanjay M. Thakur	128248	<u>Sanjay</u>
17	M. D. Joshi	71965	<u>M.D.</u>
18	VIJAY P. MAHURE	125258	<u>V.P. Mahure</u>
19	Suresh G. Pawar	126544	<u>Suresh</u>
20	Shriram M. Gade.	140255	<u>Shriram</u>
21	Dilesh A. Waghmode	140263	<u>D.A. Waghmode</u>
22			
23			
24			
25			
26			
27			
28			
29			
30			
31			
32			
33			
34			
35			
36			
37			
38			
39			
40			