



OIL & NATURAL GAS CORPORATION (W.O.U.) KARMACHARI SANGHATANA

AFFILIATED TO - PETROLIUM & GAS WORKERS' FEDERATION OF INDIA

Reg. No. (By - II - 8268)

Tel. : 022-26274102

Flat No.102, 1st Floor, Acme Harmony-I, Poonam Nagar, Off. JV Link Road, Andheri (E), Mumbai - 400 093.

Website : www.ksmumbai.com

REF. : ONGC/KS/ 61 /2025

DATE : 11/07/2025

To,
The ED- MH Asset,
ONGC-WOU,
Vasudhara Bhavan,
Bandra (E),
Mumbai – 400 051.

o/c

Subject: Urgent Attention Required for Multiple Maintenance & Safety Issues at WIN Platform.

Respected Sir,

We are in receipt of a letter from crew members of WIN Platform regarding several critical maintenance & safety issues currently affecting the WIN Platform. These long-standing & unresolved concerns require immediate action to ensure the safety, health & operational effectiveness of all personnel onboard.

The following are the issues demand urgent resolution:

1) Incomplete Installation of Corrugated Sheets

The corrugated sheet installation initiated in the year 2023 remains unfinished. The contractor failed to provide all specified materials as per the Work Order, resulting in corrosion due to exposure. In particular, missing or damaged sheets in the HVAC area have led to wind & water ingress into the living quarters. The absence of glass wool & asbestos sheets further exacerbates the risk. Additionally, the base plate angle is weakened, compromising stability. Immediate reinforcement is necessary.

2) Damaged False Ceilings in Living Quarters

Ceilings have sustained serious water damage due to prolonged leaks & exposure, compounded by the absence of a maintenance contract for the past three years. The current POP ceilings are unsustainable in these conditions. We recommend replacing them with PVC false ceilings, which are both durable & water-resistant.

3) Degradation of POT Water Vessel & Pipelines

No major maintenance has occurred since 1984, despite multiple complaints regarding corroded pipelines & poor water quality, no action has been taken in over a year, despite assurances that replacement materials are at the delivery stage. Health complaints including skin conditions & hair loss have been reported among personnel. We urge immediate follow-up & replacement.

4) Fire Safety Concerns

Only one fire water pump is operational, while the standby remains under maintenance. This lack of redundancy poses a significant safety risk in case of an emergency. Immediate commissioning of a standby fire pump is essential to uphold basic fire safety standards.

5) Pending Dungarees for year 2023 & 2024

The absence of necessary Dungarees has disrupted work planning & reduced overall productivity. The non-receipt of Dungarees has significantly hampered operations.

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6) Delayed Food Box Deliveries

Food Box deliveries are delayed by 10–15 days consistently, causing logistical issues & affecting morale. With the monsoon season approaching, delays are expected to worsen. We request proactive planning to avoid further disruption.

7) Unfulfilled Gym Equipment Requests

Despite over a decade of repeated requests, no gym equipment has been provided. This impacts crew health, fitness & reflects poorly on employee welfare initiatives.

8) Unresolved Control Room False Flooring

Requested over a year ago, the false flooring remains unaddressed, leading to daily discomfort & potential back strain for DCS operators.

9) Damaged Seating in Control & Switchgear Rooms

Existing chairs are in disrepair, leading to reported back issues. We request prompt replacement with ergonomic alternatives.

10) Damaged Furniture in Living Quarters

Living area furniture has deteriorated significantly over five years without maintenance. Stained, deteriorated the condition of sofas & scratched dining tables hinder comfort & usability. Refurbishment is overdue.

11) Poor Living Conditions

The overall standard of living areas, including toilets, kitchens & the galley areas has fallen significantly due to years of neglect. Substandard hygiene & noise pollution are leading to health & quality-of-life concerns for personnel.

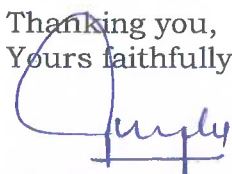
12) Defective HVAC AHU Unit in Control Room

Installed in 1984 & never revamped, the AHU unit fails to maintain acceptable temperature levels, resulting in overheating & potential equipment failure. An immediate overhaul is essential.

The accumulation of these unresolved issues compromises operational safety, staff welfare & the structural integrity of the WIN Platform.

Your esteemed authority is requested to kindly give direction to the concerned authority for immediate corrective actions & the remedial measures planned along with expected timelines. A prompt attention to this matter will demonstrate a commitment to the well-being of the personnel & the sustained performance of the platform.

Thanking you,
Yours faithfully,



(Pradeep Mayekar)
General Secretary

Copy to:

- 1) ED - Chief HR Services, ONGC-WOU, NBP Gr. Heights, BKC, Bandra (E), Mum- 51
- 2) Surface Manager – MH Asset, ONGC-WOU, V. Bhavan, Bandra (E), Mumbai – 51.
- 3) SAM – WIN Platform, ONGC-WOU, V. Bhavan, Bandra (E), Mumbai – 51.
- 4) GM, I/c-HR/ER, MH Assets, ONGC WOU, V. Bhavan, Bandra (E), Mum. -51.
- 5) GM, I/c-IR, ONGC WOU, NBP Green Heights, BKC, Bandra (E), Mum. -51.

To,
The General Secretary,
ONGC (WOU) Karmachari Sanghtana,
NBP Green Heights,
ONGC,
Mumbai.

Respected Sir,

Subject: Urgent Attention Required for Multiple Maintenance and Safety Issues at WIN Platform.

We are writing to bring to your attention several pressing issues regarding the maintenance and safety conditions on the **WIN Platform**, which require immediate intervention to safeguard the well-being of our personnel and maintain operational integrity.

1. Incomplete Installation of Corrugated Sheets:

The contractor's installation of corrugated sheets in 2023 is still unfinished. In addition to not completing the specified area, the contractor also failed to provide the materials as outlined in the Work Order (WO). As a result, significant corrosion has developed in various sections of the platform due to severe weather conditions and aging infrastructure. Notably, the HVAC area's corrugated sheets are heavily damaged or missing, allowing wind and rainwater into living quarters. The installation of corrugated sheets was performed without the inclusion of glass wool and asbestos sheets. This situation directly threatens the integrity of the cooling system and poses a risk of water leakage, which could potentially lead to a serious safety hazard. The base plate angle supporting the corrugated sheets is also damaged, with an inadequate grip of the sheets themselves. To ensure stability during vibrations, installation of additional angle plates is urgently required.

2. Damaged False ceiling in Living Quarters:

The damaged false ceilings in the living quarters, which have been deteriorating significantly over the past few years. As you may be aware, the maintenance contract for the living quarters has not been active for the past three years, leading to various maintenance challenges, notably the current state of the false ceilings. Due to prolonged exposure to rainwater ingress and pipeline leakages, the ceilings and insulation have sustained considerable damage and are missing in numerous areas. The present installation of POP false ceilings has proven to be ineffective, as this material lacks durability and water resistance, making it unsuitable for our environment.

To address these issues effectively, we recommend considering the replacement of the current POP false ceilings with PVC false ceilings. PVC ceilings are not only more durable but also exhibit high resistance to water damage, making them an ideal choice for our living quarters. This upgrade will not only improve the aesthetic appearance of the space but also decrease future maintenance costs related to ceiling repairs.

3. Degradation of POT Water Vessel and Pipelines:

The POT water vessel and associated pipelines have not been revamped since 1984. Despite repeated reports of corrosion and poor water quality to concerned authorities, they assure that replacement process is at delivering stage but still one year gone no action has been taken. Which have resulted in personnel suffering skin diseases and hair loss, the replacement process is still pending, currently at the material delivery stage. This delay demands immediate follow-up to expedite replacement.

4. Fire Safety Alert:

We would like to raise a Safety alert concerning the fire safety measures in place on the platform. Presently, there is only one operational fire water pump, as the standby unit is undergoing maintenance. This lack of redundancy poses a serious risk in the event of an emergency, as we will be left without an immediate backup for fire response. Urgent installation and commissioning of a standby fire water pump are critical to ensure reliable fire response capabilities.

5. Pending Dangris for 2023 and 2024:

We have not yet received the necessary Dangris for the years 2023 and 2024. This has caused significant inconvenience and disruptions in our work schedule, affecting overall productivity.

6. Delayed FOOD BOX Deliveries:

Recently, we have experienced consistent delays in food box deliveries of 10 to 15 days, which not only complicates meal planning but also creates unnecessary hardship for our team, ultimately impacting morale and performance levels.

With the rainy season approaching, we anticipate that the delays could extend further, potentially by an additional 3 to 4 days, due to rough sea conditions.

7. Unaddressed Gym Equipment Requests:

It has been over a decade since we submitted requests for gym equipment to support employees' health and fitness, but no action has been taken. This is concerning as it directly impacts the well-being of the workforce.

8. Control Room False Flooring:

The Control Room, the tiles (false flooring) we requested a year ago remain unaddressed, contributing to discomfort and potential back injuries for employees while they work at the DCS system.

9. Damaged Seating in Control Room and Switchgear Rooms:

The condition of the chairs in the control room and switchgear rooms is equally troubling, as many of them are damaged and cause discomfort. This has led to multiple employees experiencing back pain due to inadequate seating arrangements.

10. Damaged Furniture at Living quarter:

Over the past five years, we have been using our furniture without any maintenance, which has unfortunately resulted in significant wear and tear on our sofas, dining tables, and chairs. Due to the lack of maintenance, we have noticed that the condition of our furniture has deteriorated significantly. The sofas have developed unsightly stains and have lost their original shape, while the dining tables show scratches and marks that detract from their appearance and functionality. As a result, our once comfortable and aesthetically pleasing living area has become less enjoyable and practical.

11. Poor Living Conditions:

Overall, living conditions are unacceptable. Rooms, kitchens, toilets, and the galley have not been renovated or replaced for many years, causing considerable difficulties for offshore personnel. Hygiene standards fall below acceptable levels, leading to health concerns. Additionally, noise pollution and related standards are not properly maintained, further degrading the living environment.

12. Issues at HVAC AHU unit for control room:

A critical issue with the HVAC AHU unit installed in the control room. Since its installation in 1984, the unit has not undergone any major revamping or overhaul. Consequently, it is no longer able to maintain the required temperature effectively. Currently, the AHU unit is causing uncontrollable temperature conditions, resulting in excessive heating within the control room. This not only compromises the working environment of personnel but may also affect the sensitive equipment housed in the area. Given the age and condition of the unit, I strongly recommend that the HVAC AHU system be thoroughly inspected and revamped at the earliest possible opportunity to restore proper temperature control and ensure a safe and comfortable environment. timely action will also help prevent further deterioration and potential breakdowns.

The cumulative effect of these issues poses critical infrastructure deficiencies, safety hazards, and well-being concerns for our personnel. We earnestly urge you to prioritize and initiate immediate corrective action to address these matters. Failure to do so risks compromising operational efficiency and the health and safety of all personnel on the WIN Platform.

We request a prompt response detailing a concrete plan of action to rectify these urgent issues.

Thanking you in anticipation.

Yours faithfully,

- ① सागर चौके Tech (P) *Sagar*
- ② निलेश माकी Tech (P) *Nilesh*
- ③ योगेश चव्हाण SEA (E) *Yogesh*
- ④ महेश काठकर SEA (Inst) *Mahesh*
- ⑤ अशोक शेंडे SEA (EX) *Ashok*
- ⑥ अमित मसाल SEA (P) *Amit*
- ⑦ Rohit Thorat JERCP (P) *Rohit*
- ⑧ Sumit Kumar, SE (Electrical) *Sumit*
- ⑨ Zubair Khan SE (E) *Zubair*
- 10) P.C. Rao
- 11) MONUDDIN SHAIKH *Monuddin*
28.06.25
- 12) M.A. Iqbal
- 13) B.B. Singh