



OIL & NATURAL GAS CORPORATION (W.O.U.) KARMACHARI SANGHATANA

AFFILIATED TO - PETROLIUM & GAS WORKERS' FEDERATION OF INDIA

Reg. No. (By - II - 8268)

Tel. : 022-26274102

Flat No.102, 1st Floor, Acme Harmony-I, Poonam Nagar, Off. JV Link Road, Andheri (E), Mumbai - 400 093.

Website : www.ksmumbai.com

REF. : ONGC/KS/ 84/2025

DATE : 29/09/2025

To,
The ED-MH Asset,
ONGC-WOU,
Vasudhara Bhavan,
Bandra (E),
Mumbai - 400 051.

af

Subject: Urgent Request for Restoration of Cooling Systems at WIN Platform & Thanks for providing Health Monitoring Equipment's.

Respected Sir,

We are in receipt of an email from our crew member writing to formally bring to your attention two critical issues that are adversely affecting the operations and well-being of our team on the WIN Platform:

1. Proactive action for availing Blood Pressure & Blood Sugar Monitoring Equipment

First and foremost, we would like to express our sincere gratitude to your authority. Following our follow-up, the crew member on the WIN Platform has successfully received both the **Blood Pressure Monitor** and the **Blood Sugar Monitor**.

The matter was brought to the attention of **Dr. Sadashiv S. Shenoy, GM-MS & In-charge of Medical Services**, who responded proactively. As a result, the aforementioned health monitoring equipment was promptly dispatched to the WIN Platform.

We extend our special thanks to Dr. Sadashiv S. Shenoy and his dedicated team for their swift and effective action.

2. Malfunctioning Cooling System in the Control Room

Currently, only one HVAC unit is operational, while one of the two split AC units is non-functional. **We have already raised concerns regarding the HVAC AHU unit in the Control Room, as mentioned in our letter No. ONGC/KS/61/2025 dated 11.07.2025, under Point No. 12.**

The AHU unit, installed in 1984, has never been upgraded or revamped. As a result, it consistently fails to maintain acceptable temperature levels, leading to overheating and posing a serious risk of equipment failure. As a result, the control room temperature has been rising to nearly 40°C. This poses serious risks, including:

- Health & safety hazards for personnel working under extreme temperature
- Potential compromise of equipment performance and reliability

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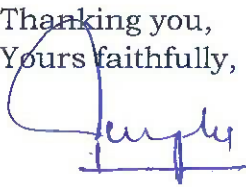
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Our team has been enduring these conditions for more than 10 days, which is making the working environment increasingly untenable. Prompt action to restore full cooling capacity is urgently required.

The control room currently relies on a single HVAC unit that cannot handle the heat load, especially with electronic equipment running. The design was for two AC units; with one down, there is no redundancy. This has led to ambient temperatures of ~40°C in a space that should be kept cool. Such a temperature is far above normal acceptable conditions for control rooms and technical environments.

The issue directly impact the safety, comfort and efficiency of our workforce. We kindly urge you to prioritize their resolution at the earliest possible opportunity.

Thanking you,
Yours faithfully,



(Pradeep Mayekar)
General Secretary

Copy to:

- 1) Surface Manager – MH Asset, ONGC-WOU, V. Bhavan, Bandra (E), Mum. – 51.
- 2) SAM – WIN Platform, ONGC-WOU, V. Bhavan, Bandra (E), Mumbai – 51.
- 3) GM, I/c-HR/ER, MH Assets, ONGC WOU, V. Bhavan, Bandra (E), Mum. -51.
- 4) GM, I/c-IR, ONGC WOU, NBP Green Heights, BKC, Bandra (E), Mum. -51.



Mailbox of pradeep_mayker@rediffmail.com

Subject: Issues at WIN Platform

From: Chake_Sagar@ongc.co.in on Thu, 18 Sep 2025 08:11:54

To: temkar_ns@ongc.co.in

Cc: pradeep_mayker@rediffmail.com

respected sir, myself SAGAR KISAN CHAKE posting at WIN PLATFORM

I am writing to bring to your attention two urgent issues currently impacting the operations and well-being of our team on the WIN Platform.

1) Firstly, for the past week, both the blood pressure and blood sugar monitoring machines have been out of service due to the unavailability of necessary equipment. This gap in health monitoring facilities has already had serious consequences: one of our ONGCians recently had to travel to Mumbai for a medical evaluation after experiencing a headache. Upon examination by the helibase doctor, he was diagnosed with high blood pressure—a condition that could have been detected and managed earlier had the monitoring devices been operational on site. Although I contacted the helibase doctor regarding this, who assured me that the equipment would be dispatched within two days, we have yet to receive it.

Considering the critical role regular health checks play in safeguarding the safety and well-being of our team members, I kindly request that the required blood pressure and sugar monitoring equipment be provided and installed at the earliest possible opportunity. Restoring these facilities will help prevent similar situations in the future and enable timely medical interventions when necessary.

2) Secondly, I would like to highlight an issue with the cooling system in the WIN control room. Currently, only one HVAC unit is operational, and one of the two installed split AC units is non-functional. Due to this insufficient cooling capacity, the control room temperature is rising as high as 40°C, creating serious risks, including:

* Health and safety hazards for personnel working under these consistently high temperatures, making the working conditions nearly untenable.

Given the severity of these issues, I urge prompt action to restore and maintain the required cooling capacity to ensure both equipment reliability and personnel safety. we are suffering the problem since from more than 10 days)

Thank you for your attention to these matters. Please let me know the planned course of action or if any further information is needed from my side to expedite the resolution.

NOTE (OUR AREA MANAGER IS BHALLA SIR BUT PRESENTY THEY ARE OUT OF STATION. INSTEAD OF THEM MR. VANMALI SIR IS LOOK AFTER)

**REGARDS
SAGAR CHAKE
WIN PLATFORM**

भारत का ऊर्जा सारथी

स्वच्छ भारत एक कदम स्वच्छता की ओर

अस्वीकृति :

यह संदेश संबोधित प्राप्तकर्ता के उपयोग हेतु है और इसमें कानूनन विशेषाधिकृत तथा गोपनीय जानकारी भी हो सकती है। यदि इस संदेश का पाठक सही प्राप्तकर्ता या कार्मिक या प्राप्तकर्ता तक संदेश पहुंचाने वाला संदेशवाहक नहीं है, तो आपको एतद् द्वारा आगाह किया जाता है कि इस सूचना का किसी भी प्रकार का प्रसार, वितरण या प्रतिलिपि तैयार करना निषिद्ध है। यदि यह संदेश आपको किसी त्रुटिवश मिला हो तो कृपया इस ई-मेल को नष्ट कर दें एवं इसकी सूचना तत्काल ई-मेल द्वारा admin_ongcmail@ongc.co.in पर दें।



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Website : www.ksmumbai.com

REF. : ONGC/KS/ 51 /2025

DATE : 11/07/2025

To,
The ED- MH Asset,
ONGC-WOU,
Vasudhara Bhavan,
Bandra (E),
Mumbai – 400 051.

o/c

Subject: Urgent Attention Required for Multiple Maintenance & Safety Issues at WIN Platform.

Respected Sir,

We are in receipt of a letter from crew members of WIN Platform regarding several critical maintenance & safety issues currently affecting the WIN Platform. These long-standing & unresolved concerns require immediate action to ensure the safety, health & operational effectiveness of all personnel onboard.

The following are the issues demand urgent resolution:

1) Incomplete Installation of Corrugated Sheets

The corrugated sheet installation initiated in the year 2023 remains unfinished. The contractor failed to provide all specified materials as per the Work Order, resulting in corrosion due to exposure. In particular, missing or damaged sheets in the HVAC area have led to wind & water ingress into the living quarters. The absence of glass wool & asbestos sheets further exacerbates the risk. Additionally, the base plate angle is weakened, compromising stability. Immediate reinforcement is necessary.

2) Damaged False Ceilings in Living Quarters

Ceilings have sustained serious water damage due to prolonged leaks & exposure, compounded by the absence of a maintenance contract for the past three years. The current POP ceilings are unsustainable in these conditions. We recommend replacing them with PVC false ceilings, which are both durable & water-resistant.

3) Degradation of POT Water Vessel & Pipelines

No major maintenance has occurred since 1984, despite multiple complaints regarding corroded pipelines & poor water quality, no action has been taken in over a year, despite assurances that replacement materials are at the delivery stage. Health complaints including skin conditions & hair loss have been reported among personnel. We urge immediate follow-up & replacement.

4) Fire Safety Concerns

Only one fire water pump is operational, while the standby remains under maintenance. This lack of redundancy poses a significant safety risk in case of an emergency. Immediate commissioning of a standby fire pump is essential to uphold basic fire safety standards.

5) Pending Dungarees for year 2023 & 2024

The absence of necessary Dungarees has disrupted work planning & reduced overall productivity. The non-receipt of Dungarees has significantly hampered operations.

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6) Delayed Food Box Deliveries

Food Box deliveries are delayed by 10–15 days consistently, causing logistical issues & affecting morale. With the monsoon season approaching, delays are expected to worsen. We request proactive planning to avoid further disruption.

7) Unfulfilled Gym Equipment Requests

Despite over a decade of repeated requests, no gym equipment has been provided. This impacts crew health, fitness & reflects poorly on employee welfare initiatives.

8) Unresolved Control Room False Flooring

Requested over a year ago, the false flooring remains unaddressed, leading to daily discomfort & potential back strain for DCS operators.

9) Damaged Seating in Control & Switchgear Rooms

Existing chairs are in disrepair, leading to reported back issues. We request prompt replacement with ergonomic alternatives.

10) Damaged Furniture in Living Quarters

Living area furniture has deteriorated significantly over five years without maintenance. Stained, deteriorated the condition of sofas & scratched dining tables hinder comfort & usability. Refurbishment is overdue.

11) Poor Living Conditions

The overall standard of living areas, including toilets, kitchens & the galley areas has fallen significantly due to years of neglect. Substandard hygiene & noise pollution are leading to health & quality-of-life concerns for personnel.

12) Defective HVAC AHU Unit in Control Room

Installed in 1984 & never revamped, the AHU unit fails to maintain acceptable temperature levels, resulting in overheating & potential equipment failure. An immediate overhaul is essential.

The accumulation of these unresolved issues compromises operational safety, staff welfare & the structural integrity of the WIN Platform.

Your esteemed authority is requested to kindly give direction to the concerned authority for immediate corrective actions & the remedial measures planned along with expected timelines. A prompt attention to this matter will demonstrate a commitment to the well-being of the personnel & the sustained performance of the platform.

Thanking you,
Yours faithfully,

(Pradeep Mayekar)
General Secretary

Copy to:

- 1) ED - Chief HR Services, ONGC-WOU,NBP Gr. Heights,BKC,Bandra (E),Mum- 51
- 2) Surface Manager – MH Asset, ONGC-WOU,V. Bhavan,Bandra (E), Mumbai – 51.
- 3) SAM – WIN Platform, ONGC-WOU,V. Bhavan,Bandra (E), Mumbai – 51.
- 4) GM, I/c-HR/ER, MH Assets, ONGC WOU, V. Bhavan, Bandra (E), Mum. -51.
- 5) GM, I/c-IR, ONGC WOU, NBP Green Heights,BKC,Bandra (E), Mum. -51.

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