



OIL & NATURAL GAS CORPORATION (W.O.U.) KARMACHARI SANGHATANA

AFFILIATED TO - PETROLIUM & GAS WORKERS' FEDERATION OF INDIA

Reg. No. (By - II - 8268)

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Website : www.ksmumbai.com

REF. : ONGC/KS/93/2025

DATE : 29/10/2025

To,
The ED Chief - HR Services,
ONGC - WOU,
NBP Green Heights,BKC,
Bandra (E),
Mumbai - 400 051

O/c

Subject: Urgent Request for Replacement of Damaged Spider Rope - NBP Green Heights.

Respected Sir,

We are writing to formally bring to your attention a matter of urgent safety concerning the housekeeping contract awarded to "M/s Swastik Electromech Pvt. Ltd." for facade cleaning services at NBP Green Heights.

Currently, five facade workers ("Spiders") and one helper are deployed under this contract. As you are aware, the external glass cleaning requires the use of "Spider Ropes," especially due to the uniquely elliptical shape of the building, which adds additional stress and wear to the equipment.

At present, the contractor has provided six spider ropes, five of which are in regular use. These ropes have a typical lifespan of one year due to the friction and abrasion caused by contact with the building's edges during cleaning operations. Unfortunately, one of the ropes has become severely damaged and poses a serious safety hazard.

Given that these workers operate at heights exceeding 130 feet, the risk of an accident due to a compromised rope is extremely high. Therefore, immediate replacement of the damaged spider rope is necessary to ensure the safety of the workers and the smooth continuation of cleaning operations.

We kindly request your urgent intervention in directing the responsible authority to replace the damaged rope without delay.

Your prompt attention to this matter will be greatly appreciated.

Thanking you,
Yours faithfully,

(Pradeep Mayekar)
General Secretary

Copy to:

1. GM, I/c-IR & Head FMG, ONGC,WOU,NBP Gr. Hts.,BKC, Bandra (E),Mum.- 51.