

OIL & NATURAL GAS COMMISSION (B.O.P.) KARMACHARI SANGHATANA

Reg. No. (By - II - 8268)

Tel. : 2659 9775

Krishna Kunj No. 2, C-Wing, Flat No. 304, Tambe Nagar, Mulund (W), Mumbai - 400 080.

REF. : ONGC/KS/349/2008

To,
The Chairman & managing Director,
ONGC, Jeevan Bharati, Tower II,
New Delhi.

The Director (HR),
ONGC, Jeevan Bharati, Tower II,
New Delhi.



DATE : 1/09/08

Subject : Reviewing the concept adopted towards CATERING for Western Offshore Unit in Offshore installation.

The perception of all under one roof might have avoided / reduced multiple administrative procedure in contractualization of catering in Western Offshore Unit, but the end product is very damaging i.e. the consumers who are none but outstanding iron hearted 3000 ONGCians, even after remaining witness to two disasters, like **watery grave of 27 colleagues in the Helicopter incident and BHN inferno**, dedicating their services for the cause of nation & ONGC are exposed to compromised food quality and poor housekeeping.

This is mainly due to two factors:

1. Blatant flouting of tender conditions i.e. permitting sub-contract where profits are shared, but no one wants to have the lesser share. One who practically runs the contract has scant respect for quantity; quality & variety of food, so as to cover up his profits.
2. Issue stretched to the extent of violation of human rights, i.e. **the canteen & Housekeeping Service boys**. Under the veil of "Labour laws, not extended beyond 12 nautical miles of the boundaries of the nation".
 - The canteen boys are not even paid minimum wages.
 - They are forced to work anywhere between 3 months to 7 months continuously.
 - Leave aside any other fringe benefits, one of the statutory requirements "Provident Fund", is not included in their wages. Even though social security is one of the moral responsibilities of Government, and we being one of the Navratna Public Sector, do not feel responsible.

B. K. Patil
2-9-08
Office of the Dy. CLC (C) / Bombay

- Most pathetic is the living quarter, they are forced to accommodate themselves, sleeping either on blankets, luckier ones on mattress spread on the floor, seven to eight members in a room with roofs leaking all around during monsoon.

Offshore employees have to encounter all this everyday, i.e. quality compromised food & under motivated service resulting into **fatigue, frustration & mental depredation**. This, leads to unsafe working conditions. Your authority is requested to have a personal overview of the entire situation in the apt way you deem fit before things blow up. It is our earnest request, that the system adopted of “**all under one roof mainly in catering area**” be reviewed and discontinued. Following measures are requested to be considered.

- One single caterer should not be allowed to bid for more than **two platforms** or **four rigs** at a time.
- Pursuing the caterer to pay minimum wages and more, according to experience of their employees with their assignments. PF as a social security & moral responsibility should be included in their wages bearing moral responsibility as principal Employer.
- No contract person should be allowed to work beyond 28 days in any platform or rigs. Under extreme circumstances, if he is required to continue, he should be paid overtime as per **Mines Act**.
- Like other production platforms, in ICP Platform the second galley which is located in ICG should be revamped along with living quarters at war footing. With the existing approvals, material purchased is rusting and collecting dust in Nhava. Moreover, your authority has already given approval for ICP-R. This increases the requirement of second galley.

The under mentioned are few of the follies which act as multiple hurdles, restricting the smooth functioning of catering services needs prime attention and should be rectified with a view of urgency.

- Under Utilization of Infrastructure available in platforms. Rather facilitating the interest of the caterer than interest of Officials employed with a ratio of 80% Officers & 20% staff, when two spaces are available for canteen, common canteen leads to two lunch sessions, contract employees followed by ONGC employees totaling to almost 1 1/2 hours lunch. On many occasions, overlapping causes crowding of contractual & ONGC employees in one canteen.

- Usage of damaged & rusted food box. Spoilt raw materials, acute shortage of supply vessels causes delay in availability of food box in offshore installations mainly during rainy season.
- Lack of supervision at the loading end gives the caterer a free hand to compromise quality, and at the receiving end, an expression of helplessness etc.

Your esteemed authority is once again requested, understanding the plight of ONGCians working in WOU offshore installations, to review the catering system, so that every individual can concentrate in his technical assignment, with better peace of mind and strive for more productive and brighter tomorrow.

With regards..

Thanking you,

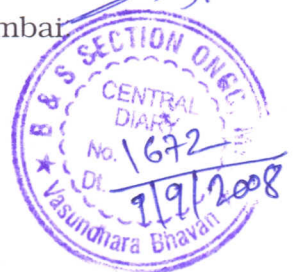
Yours faithfully,

Pradeep Mayekar
(Gen. Secretary)



CC :

1. ED-Chief ER, ONGC. Negi Bhavan, Dehradun, Uttaranchal.
2. ED-MH Asset, Vasudhara Bhavan, Mumbai.
3. ED-N&H Asset, Vasudhara Bhavan, Mumbai.
4. ED-B&S Asset, Vasudhara Bhavan, Mumbai.
5. GGM (D) HDS, 11 High, Dharavi, Sion, Mumbai.
6. GGM (HR/ER), HRO, WOU. NSE Plaza, Mumbai.
7. GM (Geoph.) Head-Sagar Sandhani, Priyadarshini, Sion, Mumbai.
8. DGM (HR), IR, NSE Plaza, Mumbai.
9. DGM (HR), MH Asset, Mumbai.
10. DGM (HR), B&S Asset, Mumbai.
11. DGM (HR), DS, 11 High, Sion, Mumbai.
12. DGM (HR) WOB, Priyadarshini, Sion, Mumbai.
13. Ch.Manager (HR) N&H Asset, Vasudhara Bhavan, Mumbai.
14. Dy. CLC (CL), Shrama Raksha Bhavan, Sion, Mumbai.
15. Ch. Manager (HR) Contract Cell, Nse Plaza, Bandra (E)



CGM-Head HR/ER R.O.
NSC-BKC
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DATE OUT.