

OIL & NATURAL GAS CORPORATION (W.O.U.) KARMACHARI SANGHATANA

AFFILIATED TO - PETROLIUM & GAS WORKERS' FEDERATION OF INDIA

Reg. No. (By - II - 8268)

Tel. : 022-26274102

Flat No.102, 1st Floor, Acme Harmony-I, Poonam Nagar, Off. JV Link Road, Andheri (E), Mumbai - 400 093.

Website : www.ksmumbai.com

REF. : ONGC/KS/103/2025

DATE : 09/10/2025

**To,
The ED Chief – HR Services**

ONGC-WOU,
NBP Green Heights, BKC,
Bandra (E),
Mumbai – 400 051.

efc

Subject: Request To Re-Empanel Fortis Hospital, Kalyan & ICON Hospital, Dombivli In The Kalyan-Dombivli Area.

Respected Sir,

In reference to the above subject, many serving ONGC employees, retired employees, & their family members reside in the Kalyan, Dombivli, Ambernath, Badlapur, & surrounding areas. Previously, **Fortis Hospital - Kalyan & ICON Hospital - Dombivli** were empanelled with ONGC. However, due to certain technical reasons, these hospitals were de-panel on **03/04/2025** as per **Circular No. WOU/RO/Circular/25/48**.

As a result, regular serving & retired employees, along with their families, are facing severe hardships. We have previously submitted a representation letter No. **ONGC/KS/51/2025** dated **13/06/2025** highlighting these issues in detail.

Currently, there is no other ONGC empanelled hospital in the Kalyan-Dombivli area. In emergency situations such as cardiac arrests, brain strokes, or severe asthmatic attacks patients lose crucial care during the "Golden Hour" because they are forced to travel from Kalyan, Ambernath, or Badlapur to empanelled hospitals in Thane or Mulund (e.g., Jupiter Hospital, Thane or Fortis Hospital, Mulund). Traveling this distance of nearly 30 to 40 km takes 1 to 2 hours, resulting in dangerous delays in obtaining critical emergency treatment.

Furthermore, re-empanelling these local hospitals offers significant financial advantages:

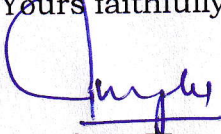
Cost Efficiency: The tariff rates at Fortis Hospital, Kalyan & ICON Hospital, Dombivli are approximately 30% to 40% lower compared to Jupiter Hospital - Thane or Fortis Hospital - Mulund, yielding direct financial savings for ONGC while providing local relief to patients. And, if patient required ambulances service for shifting to Thane or Mulund, the expenditure of ambulance service is reimbursed by ONGC.

Technical Norms: We understand that ONGC's current technical criteria require a 100-bed minimum capacity, which Fortis Hospital, Kalyan falls short of, leading to its non-empanelment.

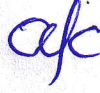
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We request your esteemed authority to urgently re-empanel Fortis Hospital-Kalyan & ICON Hospital - Dombivli at the earliest. If necessary, we request special approval/relaxation of the technical bed-count criteria, **Fortis Hospital - Kalyan is 70 Bedded Hospital** so that ONGC beneficiaries can receive timely emergency treatment locally, avoiding the longer journey to Mulund or Thane while also optimizing medical expenditures.

Thanking you,
Yours faithfully,

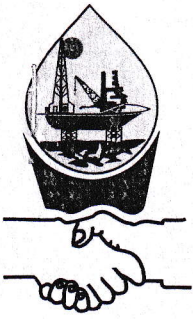


(Pradeep Mayekar)
General Secretary



Copy to:

1. GGM – Head (HR) ONGC-WOU,NBP Gr. Hts,BKC,Bandra (E),Mumbai – 400 051
2. GM – I/c Medical Services, ONGC-WOU,NBP Gr. Hts,BKC,Bandra (E),Mum. 51
3. GM – I/c IR, ONGC-WOU,NBP Green Heights,BKC,Bandra (E), Mumbai - 51



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Flat No.102, 1st Floor, Acme Harmony-I, Poonam Nagar, Off. JV Link Road, Andheri (E), Mumbai - 400 093.

Website : www.ksmumbai.com

REF. : ONGC/KS/ 51 /2025

DATE : 13/06/2025

To, *Chief - HR - Services*
The ED - ~~ERO~~,
ONGC, WOU,
NBP Green Height, BKC,
Bandra (E),
Mumbai- 400051.

a/c

16/06/25
321

Sub: Request to re-empanel the following hospitals in Mumbai, Navi Mumbai and near vicinity to facilitate the continuation of ongoing treatment for the ONGC employees and their beneficiaries.

Respected Sir,

Your esteemed authority has issued **Circular no: WOU/RO/Circular/25/48 dated 03.04.2025** regarding discontinuation of panel hospitals. As a result our regular employees, retired employees and their families are facing many problems, especially **those having prolonged illness like Cancer, Kidney diseases, heart diseases, Diabetes etc. The Role of superspecialists in above illnesses plays an important role** and it is difficult to find or change to a new set of doctors or hospitals set up in the middle of ongoing treatment, especially in reference to the long term illnesses as stated above. Following are the hospitals are discontinued presently:

- Palvi Hospital, Uran
- Fortis Hiranandani Hospital, Vashi
- Kokilaben Dhirubhai Ambani Hospital, Koparkhairane
- Kokilaben Dhirubhai Ambani Hospital, Andheri
- Fortis Hospital Ltd, Kalyan
- Holy Cross Hospital, Kalyan
- Icon Hospital, Dombivali
- Lifeline Hospital, Panvel

The above hospitals have been empaneled with ONGC for a long time. The sudden de-empanelment of the above hospitals in Mumbai, Navi Mumbai & their vicinity area is causing the beneficiaries to face a lot of hardships with reference to the treatment of their routine long-term illnesses, like cancer, heart disease, Kidney diseases, diabetes, hypertension, arthritis etc. & day to day minor illnesses like fever, cold, stomach upset etc. We would like to highlight a few important points with reference to the need for re-empanelment of these hospitals.

Palvi Hospital in the Uran area

ONGC Onshore Plant is in the Coastal city of Uran, in Raigad District. Most of the secondary and tertiary healthcare facilities are in Navi Mumbai, which are roughly 30-40 km away from Uran.

There have been cases of minor and major accidents and injuries in the plant in the past. Previously any accidents/ injuries (Burn injuries, falls with fractures and wounds), were referred to Palvi Hospital for First Aid (which is within a kilometer's distance from ONGC plant). After initial First Aid and treatment at **Palvi Hospital**, we referred the patients to higher centers.

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In the absence of a referral center in the vicinity of the Plant, it will be difficult to give timely first aid to the injured employees.

For employees, their dependents and retirees are residing in Uran city. There is no other ONGC empanelled hospital within the vicinity of Uran city. The beneficiaries, at present must travel to Navi Mumbai or Mumbai to undergo any treatment for any minor or major illnesses or emergencies, adding the cost of travel to their treatment cost.

Similarly, there are many ONGC employees and retirees are residing in **Navi Mumbai, in Vashi, Nerul, Belapur, Ulwe, Kharghar and Panvel**. There are very few good, empaneled hospitals in Navi Mumbai region.

With two hospitals, namely **Fortis Hospital in Vashi and Kokilaben Dhirubhai Ambani Hospital in Koparkhairane** are de-paneled, how many beneficiaries are in distress in dilemma, with regard to continuance of the treatment of their dependents in these hospitals for long term illnesses like Diabetes, Cardiac problems, cancer etc.

With just one or two hospitals are left in the ONGC panel in Navi Mumbai and there are very limited options of doctors and hospitals to choose for various health problems.

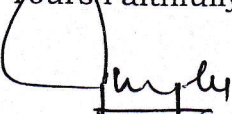
Also, these few empaneled hospitals are likely to exercise their monopoly in the absence of any competition which is going to be adversely affect the beneficiaries.

Similarly the case of ONGC employees and retired employees residing in **Kalyan - Dombivli** area with their families. Also there is no other ONGC empaneled hospital within the vicinity of Kalyan Dombivli city. The Beneficiaries, at present must travel to Thane or Mumbai to undergo the treatment for any minor or major illnesses or emergencies. Empanelling the above hospitals in Kalyan Dombivli will facilitate our employees in emergencies.

Your esteemed authority is requested to re-empanel the above hospitals at the earliest by resolving their technical issues or they may be given extensions till fresh empanelment or agreements takes place, so that beneficiaries may get some relief in continuing their ongoing healthcare services from current health providers (hospitals or doctors).

Thanking you,
Yours Faithfully,

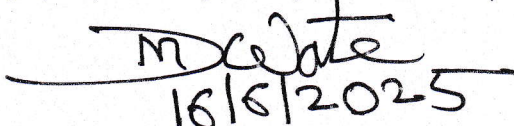
d/c



(Pradeep Mayekar)
General Secretary

Copy to:

- 1) GM-I/c, Medical Services, ONGC, WOU, NBP Gr. Hts, BKC, Bandra (E), Mum-51.
- 2) GM-I/c, IR, ONGC, WOU, NBP Gr. Hts, BKC, Bandra (E), Mumbai-51.


16/6/2025



Oil and Natural Gas Corporation Ltd.
NBP Green Heights,
Bandra Kurla Complex, Mumbai-400051.

No. WOU/RO/Circular/25/48

Date: 03/04/2025

Sub: Hospitals not on panel.

Empanelment of the following Hospitals has since expired. Credit Reference to these Hospitals shall not be issued till further notice.

No	Name of the Hospital	Location
1	Fortis Hiranandani Hospital	Vashi
2	Fortis Hospital Ltd.	Kalyan
3	Holy Cross Hospital	Kalyan
4	ICON Hospital	Dombivali
5	Kokilaben Dhirubhai	Andheri
6	Lifeline Hospital	Panvel
7	Surya Childrens Medicare	Santacruz
8	Reliance Hospital	Koperkhairane
9	Palvi Hospital	Uran
10	Wavikar Eye Institute	Thane

This is issued with the approval of ED Chief- Regional Office.

Dr Sadashiv S Shenoy
GM-MS & I/C Medical Services
ONGC Mumbai

Distribution:

1. Mumbai Intranet.
2. ONGC Bandhan.

डॉ. एस. एस. शेनोई
Dr. S.S. Shenoy
महाप्रबंधक स्वास्थ्य सेवाएं
GM-I/C MEDICAL SERVICES
ओएनजीसी, प. अपतट इकाई, मुंबई
ONGC, WOU, MUMBAI