ओ.एन.जी.सी. प्रशा. उरण
ONGC ADMN. URAN
आवक क्र./Inward No. 1568
दिनांक/Date 23/10/2026

OIL & NATURAL GAS CORPORATION (W.O.U.) KARMACHARI SANGHATANA

AFFILIATED TO - PETROLIUM & GAS WORKERS' FEDERATION OF INDIA

Reg. No. (By - II - 8268) Tel. : 022-26274102

Flat No.102, 1st Floor, Acme Hormony-I, Poonam Nagar, Off. JV Link Road, Andheri (E), Mumbai - 400 093.

Website : www.ksmumbai.com

REF. : ONGC/KS/109/2026

DATE : 22/10/2026

To,
The GGM (P) – Plant Manager, c/c
ONGC-WOU,
Dronagiri Bhavan,
LPG Plant,Uran,
Dist.Raigad – 400 702.

Subject: Urgent Intervention for Acute Shortage & Adequate Supply of Safe Drinking Water at ONGC Uran Plant.

Respected Sir/Madam,
We write with a deep sense of concern to bring to your immediate attention the persistent & acute shortage of drinking water at ONGC Uran Plant. ONGC is a prestigious Maharatna company, & Uran Plant is a continuous-process installation operating round-the-clock, 24 × 7 × 365 days. The plant has a substantial workforce comprising approximately 502 regular employees, 52 direct employees, 250 CISF personnel, 450 regular contractual employees & 800–1,000 short-term contractual workers.

Despite drinking water being one of the most necessities at any workplace, employees of Uran Plant have reportedly been facing **an acute shortage for the past six months.**

Present Situation

- **Severe Impact During October Heat:** The shortage has become particularly serious during the prevailing October heat, when employees engaged in strenuous field duties works under high temperature & humidity & experience substantial perspiration. After completing field activities & returning to their respective cabins, adequate drinking water is often not available, including after lunch or dinner.
- **Grossly Inadequate Quota:** In several field cabins/sections, the reported supply is only 5–6 jars of 20-litre capacity for an entire month, or approximately one 20-litre jar every 4–5 days. Such a quantity is grossly inadequate considering the number of employees deployed at the respective locations.
- **Health & Safety Risks:** The continued non-availability of sufficient drinking water under hot & humid working conditions raises serious concerns regarding employee hydration, health, well-being & safe performance of field duties.

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Repeated Representations but No Sustainable Resolution

During the past six months, the matter has been raised repeatedly through:

1. Discussions with Sectional In-Charges & I/c Hospitality/HR.
2. Written complaints sent via email to I/c Hospitality/HR.
3. Numerous daily verbal & telephonic complaints /requests from employees & Sectional In-Charges to I/c Hospitality/HR.

I/c Hospitality communicated that the existing drinking-water contractor's bills have been withheld since **April 2026**. However, withholding payment has apparently not resulted in the restoration of an adequate & uninterrupted drinking-water supply.

It is, therefore, a matter of serious concern that despite repeated meetings & discussions, a sustainable solution to this basic workplace requirement has still not been achieved.

Drinking-Water Quality & Potability Concerns

Apart from quantity, the **quality & potability** of the drinking water being supplied is also a major concern.

- The contractor is supplying local brand packaged drinking water. We have requested repeatedly that potability testing on regular basis conducted for this drinking water by an authorized/competent laboratory to determine whether it is safe for consumption.
- It is also understood that reputed branded packaged drinking water is being provided at certain ONGC Mumbai offices, including **Green Heights, Vasudhara Bhavan, & 11 High**. We therefore request that similar standards of quality & reliability be adopted for Uran Plant.

Request for Immediate Intervention

We respectfully request your direct intervention & appropriate instructions for the following:

1. **Immediate Emergency Supply:** Ensure adequate & uninterrupted drinking water availability in all field cabins, sections & work locations based on actual manpower strength.
2. **Potability Testing:** Arrange a comprehensive, regular potability test of the drinking water through a competent/authorized laboratory & ensure that only water complying with standard safety requirements is issued for consumption.
3. **Investigation of Persistent Shortage:** Examine the root causes behind the continued shortage despite repeated complaints over the preceding six months & enforce appropriate corrective measures.
4. **Action Regarding Contractor:** Review the performance & compliance of the existing drinking-water contractor and, if contractual obligations are not being fulfilled, initiate appropriate administrative/penal action in accordance with applicable contractual & procurement provisions.

Contd.....3

5. **Provision in Next Contract/Tender:** While finalizing the forthcoming drinking-water tender/contract, incorporate suitable provisions requiring the **supply of reputed /branded, certified packaged drinking** water of an appropriate quality standard, comparable to that supplied at ONGC Mumbai offices.

Safe & adequate drinking water is a fundamental workplace necessity, particularly for personnel performing strenuous duties in hot & humid field conditions. We therefore request that this matter be treated on **top priority** & that immediate corrective measures be initiated in the interest of the health & well-being of the entire Uran Plant workforce.

We sincerely trust that under your leadership, this long-pending critical grievance will receive urgent attention, & a sustainable solution will be implemented at the earliest.

Thanking You,
Yours faithfully,

(Pradeep Mayekar)
General Secretary

Copy to:

1. CGM (P) – Support Manager, ONGC-WOU, Dronagiri Bhavan,Uran LPG Plant
2. CGM (Electrical) – Head HSE, ONGC-WOU,LPG Plant,Uran,Dist. Raigad
3. GM, I/c - HR/ER, ONGC-WOU,Dronagiri Bhavan,LPG Plant,Uran,Raigad
4. DGM (MS), ONGC-WOU, Dronagiri Bhavan,LPG Plant,Uran,Raigad
5. Manager (HR) – I/c IR, ONGC-WOU,Dronagiri Bhavan,LPG Plant,Uran, Raigad

BALKRISHNA SHANKAR KASHID

From: BALKRISHNA SHANKAR KASHID
Sent: 08 June 2026 16:11
To: HARISH BUDHA BHAI KARANKALE
Cc: Ravindra Kumar Tripathi
Subject: Insufficient supply of drinking water in Medical Section.

Respected Sir / Madam,

As per our telephonic discussion herewith submitting complaint regarding insufficient supply of drinking water.
from last two months there is shortage of drinking water in Medical section. All the time we have contacted to water supply person to give the sufficient quantity of drinking water in medical section, as there are 18 to 20 staff working in OHC in addition to that daily 50 to 60 patients visit to OHC. The person who is supplying water is not supplying water regularly even after repeatedly contacted him through telephone.

Many times the situation arrives when there was no drinking water available in OHC even for patients for taking their medicines or ORS. This is very serious concern.

Your esteemed authority is requested look into matter seriously and take proper action against contractor so that the same situation should repeat again.

Regards

B. S. Kashid
Sr. Paramedical Asst.(I.H.)
M No. 9969227951
E-mail: kashid_bks@ongc.co.in

Outlook

Re: Non-Availability of Drinking Water In CSU Mechanical Section ,NGL Section

From ADINATH GOVINDA GILANDE <Gilande_Adinath@ongc.co.in>
Date Wed 10/7/2026 2:45 PM
To HARISH BUDHA BHAI KARANKALE <karankale_h@ongc.co.in>
Cc BHAVNA SANJAY ATHAWALE <athawale_b@ongc.co.in>; VIKAS MANGAL <Mangal_Vikas@ongc.co.in>; BALKRISHNA SHANKAR KASHID <kashid_bks@ongc.co.in>

Respected Sir,

This is a gentle reminder regarding the issue of irregular supply of drinking water jars in the CSU Mechanical Section.

Despite our previous communications and repeated follow-ups, the issue has unfortunately not been resolved. Once again, there is no drinking water available in the section due to the non-delivery of water jars on time. This is causing considerable inconvenience to employees

Regards,
CSU Mechanical Section
NGL Plant, Uran

From: ADINATH GOVINDA GILANDE <Gilande_Adinath@ongc.co.in>
Sent: Thursday, October 1, 2026 11:07 AM
To: HARISH BUDHA BHAI KARANKALE <karankale_h@ongc.co.in>
Cc: BHAVNA SANJAY ATHAWALE <athawale_b@ongc.co.in>; VIKAS MANGAL <Mangal_Vikas@ongc.co.in>; BALKRISHNA SHANKAR KASHID <kashid_bks@ongc.co.in>
Subject: Re: Non-Availability of Drinking Water In CSU Mechanical Section ,NGL Section

Respected Sir,

I would like to bring to your kind attention that drinking water jars have not been supplied to the CSU Mechanical Section since **23/09/2026**.

I have complained and followed up with the concerned person multiple times regarding the irregular supply of drinking water. However, the same issue is recurring again and again, and the required supply has still not been restored.

At present, there is no drinking water available in the section, causing considerable inconvenience to the employees and workmen.

You are kindly requested to look into the matter and take necessary action to ensure regular and uninterrupted supply of drinking water to the CSU Mechanical Section.

Your prompt action in this matter is highly appreciated.

Regards,
CSU Mechanical Section

From: ADINATH GOVINDA GILANDE
Sent: Thursday, September 10, 2026 2:47 PM
To: HARISH BUDHA BHAI KARANKALE <karankale_h@ongc.co.in>
Cc: BHAVNA SANJAY ATHAWALE <athawale_b@ongc.co.in>; VIKAS MANGAL <Mangal_Vikas@ongc.co.in>; BALKRISHNA SHANKAR KASHID <kashid_bks@ongc.co.in>
Subject: Non-Availability of Drinking Water In CSU Mechanical Section ,NGL Section

Dear Sir/Madam,

I would like to bring to your attention the issue of irregular supply of drinking water jars.

Despite repeatedly calling and following up with the concerned person regarding the requirement, the drinking water jars are still not being delivered regularly. The water jars have not been delivered since Monday, 07/09/2026, despite repeated follow-ups.

At present, there is no drinking water available in the CSU Mechanical Section, causing considerable inconvenience to the staff. Drinking water is an essential requirement and its non-availability needs immediate attention.

You are requested to kindly look into the matter urgently and ensure that the required water jars are supplied immediately and regularly hereafter. Please also take necessary action to avoid such issues in the future.

Regards

BALKRISHNA SHANKAR KASHID

From: SACHIN ARVIND PUKALE
Sent: 30 September 2026 13:18
To: HARISH BUDHA BHAI KARANKALE
Cc: BHAVNA SANJAY ATHAWALE; BALKRISHNA SHANKAR KASHID; UJJESH RAMCHANDRA TUPE
Subject: Complaint Regarding Unavailability of Drinking Water at EPRU Cabin.

Resected Sir/ Madam

I am writing this mail to formally register a serious complaint regarding complete lack of drinking water in my cabin during today's morning shift.

Field operations in this severe heat demand proper hydration. Having timely access to safe drinking water is not a privilege; it is a fundamental basic necessity and an occupational health requirement.

Despite repeatedly following up with the water supply person, Mr. Kailas, our cabin remained without water for long time. Below is the exact timeline of calls made to him today:

09:30 AM – First call made; assured that water would arrive within 10 minutes.

10:40 AM – Second call made; repeated the same assurance ("reaching in 10 minutes").

11:36 AM – Third call made; again given the exact same response.

12:22 PM – Fourth call made; no immediate resolution provided.

12:45 PM – Water was finally delivered.

Being repeatedly misled with "reaching in 10 minutes" while employees are working in extreme heat is completely unacceptable and reflects a casual approach toward employee well-being.

Basic amenity like drinking water is the least we expect to perform our duties effectively. I request you to investigate this matter, hold the responsible personnel accountable, and implement a reliable system to ensure such an incident is never repeated.

Awaiting your prompt attention and corrective action.

Sincerely,

Sachin Pukale
CPF-126279.
Mob. 9969229067

BALKRISHNA SHANKAR KASHID

From: ASHISH CHINTAMANI TILEKAR
Sent: 30 September 2026 15:23
To: BHAVNA SANJAY ATHAWALE; HARISH BUDHA BHAI KARANKALE
Cc: BALKRISHNA SHANKAR KASHID; UJJESH RAMCHANDRA TUPE
Subject: Non-Availability of Drinking water at engineering services

Respected Sir/Madam,

This is to bring to your kind attention that drinking water has not been available at the Engineering Services area for the last three days.

The non-availability of drinking water is causing inconvenience to the employees and is also a basic workplace facility concern. You are requested to kindly look into the matter and arrange for the drinking water facility at the earliest.

Your prompt action in this regard will be highly appreciated.

Regards,

Ashish Tilekar
Technician (Production)
Engg Services

Outlook

Fw: Unavailability of Drinking water

From UJJESH RAMCHANDRA TUPE <Tupe_UjjeshR@ongc.co.in>
Date Fri 10/16/2026 8:54 PM
To BALKRISHNA SHANKAR KASHID <kashid_bks@ongc.co.in>

Sent from Outlook for Android

From: JATIN TANEJA <TANEJA_JATIN@ongc.co.in>
Sent: Friday, 16 October 2026 06:33:26
To: HARISH BUDHA BHAI KARANKALE <karankale_h@ongc.co.in>
Cc: BHAVNA SANJAY ATHAWALE <athawale_b@ongc.co.in>; URAN HO <HO_URAN@ongc.co.in>; AMIT VASANT INSULKAR <Insulkar_Amit@ongc.co.in>; UJJESH RAMCHANDRA TUPE <Tupe_UjjeshR@ongc.co.in>; pmuoffice <pmuoffice@ongc.co.in>
Subject: Fw: Unavailability of Drinking water

Sir,

It is to inform that there have been recurring occasions when the drinking water is not provided at various field operator cabins in Uran plant. The complain has been received from EPRU, LPG-3, Terminal area, CFU-3, etc.
You are requested to take the issue urgently with the service provider and ensure that such lapses do not recur.

सादर / With Regards

जतिन तनेजा / JATIN TANEJA
मुख्य अभियंता (उत्पादन) / CE (Production)
Shift In-Charge, B Shift CR
Uran Plant, Uran
Mobile no.: 9968602337
E-mail: TANEJA_JATIN@ongc.co.in

From: UJJESH RAMCHANDRA TUPE <Tupe_UjjeshR@ongc.co.in>
Sent: Tuesday, October 6, 2026 2:31 PM
To: HARISH BUDHA BHAI KARANKALE <karankale_h@ongc.co.in>
Cc: JATIN TANEJA <TANEJA_JATIN@ongc.co.in>
Subject: Unavailability of Drinking water

Sir,

Drinking water was not available in EPRU Cabin from today morning after repeated follow up with water supply person. Till time no drinking water is supplied.
Suitable action to be taken so that drinking water should be always available in field cabin.

Regards.